

MAY 3-9, 2020

# Honoring Our Public Servants Connecting Citizens with Their Government



64th Annual
Excellence in Federal Government Awards
2020

# 2020 Award Categories

Team Excellence		P. ##
Federal Employee of the Year	Leader, Manager, Supervisor	Р.
Federal Employee of the Year	Professional, Administrative, Technical	P.
Federal Employee of the Year	Clerical and Assistant	P
Federal Employee of the Year	Trades and Crafts .	P
Exceptional Community Service		Р.
Mentor of the Year		Р.

## Special Thanks from HPFEB Chair Scott Ebell

Teammates Aloha Mai Ka Kou!

As you all know, COVID-19 has caused our Federal government to operate in a different way in 2020, including how we present the prestigious annual HPFEB Excellence in Federal Government Team and Individual Awards. The members of the Honolulu-Pacific Federal Executive Board and your unit's leaders honor and respect the tremendous team and individual accomplishments which occurred throughout the Pacific region, the world's third largest concentration of Federal organizations. The positive difference all of you made in the lives of many people by your leadership, technical expertise, innovation, excellent stewardship and unwavering dedication to public service. All of us at the Honolulu-Pacific Federal Executive Board are extremely proud of each and every one of you!

We are confident that because of the important work all of our fantastic federal government team members accomplish every day our country will successfully navigate COVID-19 and come out stronger.

#### **DLA ENERGY JAPAN**

Defense Logistics Agency, Energy Pacific



Maj Justin D'Agostino, USAF, Christopher Boeding, SFC Angela Harvey, Jonathan Lucas, Taylor Hart, Russell Ogden, Lawrence Pagtama, William Kennedy, Takashi Uechi, Masayuki Ota, Raymond Morris, Michael Meacham, Yumiko Sasaki, Takashi Uechi

The DLA Energy Japan team consists of 13 dedicated professionals who aim to provide the highest levels of fuel support to the Warfighter. Though small in number of employees, the commitment from the team is apparent and the mission support is far reaching. Over the last year, the team has supported numerous exercises ranging from FOREST LIGHT, NORTHERN VIPER and KEEN EDGE/PACIFIC SENTRY. This support met each of these exercises' requirements by various mechanisms. For exercise NORTHERN VIPER, the team devised a novel solution to deliver intermodal containers to Hokkaido. This new mode of transportation adds resiliency to the supply chain. Building strong partnerships with local suppliers, fuel refineries, marketers and transportation companies increases competition amongst sources helping meet Warfighter requirements. Efforts are still underway to leverage these relationships and create new business partners to continually improve business relations. Additionally the team expertly managed 40% of DoD's Pacific petroleum stocks, and provided flawless mission support to 12 wholesale Supply Points and 156 customer locations that store 300M+ gallons of petroleum and cryogenic products. - Ensured uninterrupted movement of 100M+ gallons of DLA-owned stocks to our partners and customers; greatly enhanced the strategic alliance with the host nation of Japan. Overall the team administered the sale of \$400M+ worth of aviation, marine, and ground fuel products, providing support to 90,000+ military and civilian personnel, and their families, and oversaw the 20M+ gallon fuel exchange to Japan's Self Defense Force; furthering the American-Japanese alliance

#### **CJMT EIS SURVEY TEAM**

Naval Facilities Engineering Command, Pacific



Bill Sadlon, Biologist, Nicole Olmsted, Biologist, Angela Kieran-Vast, Biologist, Lorraine Shaughnessy, Biologist, Coralie Cobb, Biologist, (no photo) Carly Antone, Archaeologist, (no photo)

Through close coordination and teamwork, the team maneuvered around challenges to support this high visibility, strategically critical effort. Among their accomplishments, was performing a natural and cultural resources survey on the Island of Tinian despite numerous challenges. In addition to adjusting to avoid stormy weather from a typhoon, the team responded with agility and technical acuity to having community members participate in the survey. The team provided the new members with training and identified portions of the survey that matched with their technical experience. The team presented an out brief to local government officials, who expressed extremely positive comments on the team's respect for and knowledge of the Island's resources. The team has been instrumental in supporting internal and external communication and building positive relationships for this high visibility, critical, and complex program. The team established themselves as a technical authority at collaboration events with local government officials and in support of high-level discussions. As a result, the team was handpicked by INDOPACOM to be a critical member of a key working group for this program

#### IT SOLUTIONS TEAM

DLA Information Operation (J6) Indo-Pacific



Melchor Geronimo, David Wong, Randall Ho, Michael Flower, Renee Nakanishi

During this past year, the DLA CSR Indo-Pac team excelled in several key areas. This small but hard working team is responsible for all Network, Server, and Storage administration for DLA's entire Pacific region. This includes sites in Hawaii, Japan, Okinawa, Korea, Alaska, Guam, Singapore and Thailand. During this past year they exceeded Service Availability requirements by minimizing service outages to less than 1%. Completed the upgrade of 70 Windows 2008 servers to Windows 2016 prior to the DoD CIO deadline. Reorganized Network patch panels to meet industry requirements. Exceeded Cyber Security Vulnerability Assessment standards on the Classified Network. Completed Quarterly DISA Security Technical Implementation Guides (STIG) on all DLA network and storage devices in the Pacific. Upgraded the Virtual Desktop Infrastructure in the Pacific to ensure maximum availability. Worked with DISA to transition from DLA VoIP to DISA eVoIP. This multi-faceted team continues to perform at an exceptional level and is very deserving of this award.

#### **UNIT SASEBO AD&C DEPARTMENT**

Navy Munitions Command Pacific East Asia Division



#### Left to right:

AO1 Lorenzo Leal, Yasuhiro Kojima, Eiji Nishihara, Takeshi Nakahara, Satoshi Makise, Satoshi Yamamura, Hideki Obana, Yoshiteru Fuchi, Yuichiro Miyamoto, AOC Alejos Pesina

AD&C is responsible for orchestrating the administration and logistics for 1/3 of the ordnance stockpile in the Indo-Pacific. The team administered the following: 1,413 Issue transactions, 1,452 Receipt transactions, 80 cancellations, 530 ordnance condition code changes, 29 Notice of Ammunition Reclassifications, and the segregation of 5,469 short tons of ordnance. AD&C Maintained accountability and control of 18,292 ordnance line items. This consisted of 5,534 High-Risk, 6,828 Medium-Risk, and 5,930 Low-Risk assets. This culminates into a total of 9,728 short tons worth 816,297,425. Oversaw the transshipment for 5,547 short tons of ordnance via 248 over-the-road truck shipments and 355 ship operations. AD&C completed two Ernst and Young Audits with flawless results. Completed the 2019 Explosive Safety Inspection with 100% in Inventory Accuracy and 100% in Inventory Effectiveness. Executed two Department of Defense wall-to-wall inventories with exacting results and was completed one month ahead of schedule.

#### PEARL HARBOR REGIONAL MAIL CENTER

Navy Supply Fleet Logistics Center Pearl Harbor



James McCaffrey, James Lytton, Marcus Young, Curtis Patt, James Nakamura, Rolf Lind, Johnny Norman, Damian Benavides, Johnny Norman, Jay Raguindin, Roland Ordonio, Khanh Ly, LSC Matthew Thompson LS1 Leslie Garcia, Holland Brown, LS2 Kadeem Davis, LS3 William Spooney, LSSN Angela Young, Roland Clark, Keyla Wizboski, Jaron Ohashi, Albert King,

The NAVSUP FLC Pearl Harbor Postal Operations team exemplifies what an innovative culture can create. The Postal Ops team leveraged new information technology to improve postal services across Joint Base Pearl Harbor-Hickam and the Navy at large. The Postal team led the NAVSUP enterprise by implementing a new commercial shipping process that has saved Joint Base Region customers over \$300K in shipping costs for 2019. NAVSUP adopted the technology and process that was developed by the team and implemented it globally, resulting in Navy wide cost savings. In another first for the DoD Military Postal Service Agency (MPSA) System, the team created a paperless mail orderly qualification process that automates mail orderly training resulting in qualifying over 1000 personnel on Joint Base. The system is scheduled for adoption Navy wide. While leading innovation in military postal operations, the Postal team processed and delivered over 500K pounds of mail to 4 Carrier Strike Groups and over 75 visiting COMPACFLT units in direct support of the INDOPACOM mission in the Pacific. This team epitomizes innovation and reform.

## **JOINT EXERCISE DIVISION (J37)**

#### **US Indo-Pacific Command**



USINDOPACOM J37 is a team of forty military, civilian, and government contractors who design, coordinate and conduct exercises, providing the venue for experimentation, innovation, and security cooperation in order to increase joint force lethality, strengthen allies and partners, and enable joint and combined forces to fight and win.

The 2019 Joint Exercise Program delivered events within a dynamic environment. Though it was planned during FY17, with a budget of nearly \$100M, the team thrived in a heightened focus throughout the headquarters as the "Exercise, Experimentation, and Innovation" Commander's Line of Effort was implemented. The FY19 program increased to 31 events, 12 more than FY18.

Notably, SecDef-directed iterations of ASEAN Defense Ministers' Meeting (plus) Executive Working Group exercises were added to the program. A "Joint Logistics Over the Shore" component with support from TRANSCOM was added, a first in decades for the asset exercised. FREEDOM BANNER (logistics), FREEDOM PASSAGE (NEO) series, and TENACIOUS RESOLUTION (w/Taiwan) were added to the program. Following a bilateral agreement w/India, exercise TIGER TRIUMPH was added. DPrK relations continued to affect exercises with and near Korea. Re-scoping of exercises permitted necessary diplomatic space and allowed for shifting funds to other exercises.

#### **RESOURCE MANAGEMENT OFFICE**

Army Installation Management Command, Pacific Region



Rodrigo Velazquez, Timothy E. Prince, Hui Chong Yom, Yong Kyong Yi, Chong Ae Kim, Sang Yo So, Hyon Chong Chon, Kyong Hui Pak, Ki Su Choe, Myong Ok Yi, Chong Hwan Yi, Chi Yong An, Ki Hwan Pae, Pong Sop Chng

An innovative and cohesive team, RMO reached exceptional effectiveness in accomplishing mission objectives. Through flexibility, cross training, knowledge and improved use of automated processes they delivered world-class customer service, improved productivity and efficiently focused on budget execution and audit readiness. Manpower streamlined the recruitment process; lowered vacancy rates and increased spouse hiring. Budget refined the acquisition program and improved quarterly Contract Review Boards, achieving service contract savings. They enhanced staff coordination, maximized resources in line with the Garrison strategic plan and supported mission accomplishment. Through successful support agreements management and proactive collections from reimbursable customers, the budget team avoided loss of IMCOM funds.

#### **ASIAN STUDIES DETACHMENT**

Army 500th Military Intelligence Brigade—Theater



Asian Studies Detachment, 500th Military Intelligence Brigade (Theater), Camp Zama, Japan

List of Team Members consist of 7 DACs and 71 Master Labor Contract and Local National Employees

A multi-national team led by the United States Army working to satisfy the information needs of U.S. Army Pacific and U.S. Indo-Pacific Command (USINDOPACOM.) - Significantly increased production and dissemination to theater and national level consumers, more than doubling the previous year's output. - Produced daily media summaries read by thousands of leaders throughout Department of Defense, the Intelligence Community and multiple Federal Agencies. - Strengthened the bilateral relationship with two of USIN-DOPACOM's partners which led to more open exchange of information. - Engaged and committed to advancing open source capabilities across the community. - The ASD team cultivates native or near native language capability in twenty regional languages.

#### **COLLEGE OF SECURITY STUDIES**

**DKI Asia-Pacific Center for Security Studies** 



The College of Security Studies team sustained and improved program excellence throughout the year despite manning shortfalls of up to 40% and massive personnel transition. The team planned, coordinated and flawlessly executed a robust program of eight courses and 12 workshops, plus numerous dialogues and partnerships – a significant achievement even with full manning and ideal circumstances. Through their programs, the team engaged more than 1,000 program participants and created over 600 new program graduates – educated, connected and empowered security practitioners with greater capacity to promote peace and stability in the Indo-Asia-Pacific. The College of Security Studies team bolstered effective and accountable security sector governance in areas of high priority to the Office of the Secretary of Defense, U.S. Indo-Pacific Command, and key stakeholders including: institution building emphasizing regional understanding, the value of adhering to free and open international engagement principles, implications of the U.S.-People's Republic of China strategic competition. Among its long list of achievements, the team contributed significantly to the development of national security plans in Oceania, enhanced region-wide crisis response capabilities, supported the regional architecture by assisting Southeast Asian states prepare to assume ASEAN chair responsibilities, and promoted ASEAN Maritime Doman Awareness and information sharing.

# KWAJEIN NON-POTABLE WATER TANK PROJECT DELIVERY TEAM

Army Corps of Engineers, Pacific Ocean Division



The Kwajalein Non-Potable Water Tank Project Delivery Team (PDT) streamlined processes and prevented cost growth to deliver Non-Potable Water Tanks to United States Army Garrison – Kwajalein. The PDT developed a detailed integrated field schedule with subcontractor execution strategies that melded with the Honolulu District Construction Quality Assurance Plan, resulting in the project completion 29 days prior to the scheduled contract completion date. Utilizing an aggressive design and construction schedule, the project team also modified the piping design to increase the project's lifecycle and reduce operations and maintenance costs in a highly corrosive, remote, and logistically challenged Pacific location. The PDT coordinated numerous standard material lifts, including a critical lift of 27 tons of steel to more than 100 vertical feet. The PDT's commitment to providing timely completion and quality work for the customer is more noteworthy when considering the project's budget was met despite being in a location with the third-highest OCONUS area cost factor in the world.

# N4—LOGISTICS FLEET SUPPLY & ORDNANCE

#### U.S. Pacific Fleet



Mr. Donald Tyer, HSP/PVM Program Manager (Pearl Harbor)

Mr. Dana Calvin, HSP/PVM Deputy Program Manager (Yokosuka)

Mr. Salvador Arandia, Program Analyst (Port Visits) (Yokosuka)

Ms, Kym Parker, Program Analyst (Port Visits) (Yokosuka)

Mr. Mark Bettencourt, Program Analyst (Port Visits) (Singapore)

Craig Hill, Program Analyst (Port Visits) (Singapore)

John Mercado, Program Analyst (Port Visits) (Singapore)

John Navarro, Program Analyst (Port Visits) (Singapore)

Team personnel properly reviewed, validated, and accepted for payment all HSP port visit services for all afloat USPACFLT Navy vessels. These professional logisticians collectively provided extremely effective oversight and intrusive management detecting and mitigating vulnerabilities that could have led to occurrences of fraud, waste and abuse. These efforts allowed the team to support 197 port visits to 53 different ports in 20 countries. Total costs of contracts awarded and accepted was over \$25M. Aggressive cost saving efforts coordinated with operational commanders, contracting officers and shipboard personnel saved several million dollars in port visit costs. Team member travel was extensive ensuring program effectiveness and efficiency and accounted for over 700 days of travel. Particularly important the team supported the USS JOHN C STENNIS (CVN 74) with 5,000 personnel onboard executing the first aircraft carrier port visit to Thailand since 2012. In addition to normal duties, the team supported two U.S. Coast Guard cutters deployed in 7th Fleet for the first time in several years. Throughout 11 port visits to 9 different countries, the team supported these cutters visiting remote areas with complex port visit requirements and difficult and varied logistical requirements. Overall, team efforts significantly improved both strategic and tactical focus on port visit planning.



# CNRH—HRO RECRUITMENT TEAM

Navy Region Hawaii

Faith Cheong, Jodi Johnson, Cynthia Villanueva, Jonlyn Reyes, Clarence Rivers, Melissa Bunmeema, Mary McCall, Andreas Udby, Michelle Ching, Mari Fujimoto, Jason Teague

The Commander, Navy Region Hawaii (CNRH) Human Resources Office (HRO) Recruitment Team is recognized in Team Excellence for the outstanding planning and execution in federal civilian hiring and recruitment events by providing Direct Hire Authority (DHA) job offers on-site at four major island-wide job fairs yielding extraordinary hiring results in record time. - The Recruitment Team is the integral element in sustaining civilian personnel resources to CNRH. Each are key team-players who professionally coordinated all aspects of job fair venues with two of Hawaii's major advertising and marketing companies to ensure floor design and lay-outs provided the best functionality and process flow to directly improve the federal civilian hiring experience for hundreds of applicants to CNRH positions at each fair. - The team influenced highly-active engagement from Employment partners in and outside the organization to conduct on-the-spot hiring at public hiring events with on-site application processes, interviews, security clearance processing, drug-testing, and other pre-employment processing that ultimately accelerated hiring timelines well under the 80-day Office of Personnel Management (OPM) end-to-end hiring standard for onboarding new hires. -As a result of the distinctive leadership within the team and the overall combined teamwork, all mission critical hiring requirements for serviced organizations were precisely met on or ahead of schedule which set in motion a sustained strategic hiring plan for calendar year 2020. -Keen team efforts significantly reduced the overall time to hire for CNRH, Commander Naval Installation Command (CNIC), and the Department of Navy (DON) capability to hire talent quickly. -For the second year in a row, the CNRH HRO Recruitment Team has consistently performed and produced annual average hiring timelines of 70-days-to-hire that has favorably and recognizably impacted the statistical reporting to Congress for both the major command, CNIC, and the DON. -Recognizing the extraordinary talents and accomplishments of a high-efficient CNRH HRO Recruitment Team this year is most reflective in honoring the Hawaii Pacific Federal Executive Board (HPFEB) 2020 Excellence in Government Award for Team Excellence



# ENTERPRISE VOICE & VIDEO TEAM

Defense Information Systems Agency Pacific

Steven Stubblefield, Glenn Yasuda, Terri Hanaoka, Marcelynn Nowell, Daren Bonini

Successful first-ever Table Top Exercise Pacific Snow hosted by the Joint Interagency Task Force West (JIATF-W) by engineering a practical solution to overcome monumental challenge of bridging 13 participant organizations from 4 allied nations working in 5 different time zones based on expert communications technical support from planning to execution by the video team. - The team successfully engineered voice and video service using a cross domain solution from DOD classified network to coalition partners in Japan and Korea. The solution in place used existing servers saving \$6,500 of procurement as initially recommended by a program manager. - The successful migration of EMSS subscribers to Voice Internet Service Provider lead to a direct ~\$23,000 cost savings in leases to EMSS and thousands of dollars in long distance savings to the government. - The Pacific team engineered a direct IP connection from Australia to US classified bridges via existing IP voice edge suite; performance improved with an efficient use of the bandwidth. Successful execution of classified VTC collaboration among FVEYs during contingency operation in support of INDOPACOM, COMPACELT, and CENTCOM. - Multiple lines of efforts took place to migrate 34,500 Global Enterprise Mobile Satellite Service (EMSS) users from Pacific Enterprise Services Hawaii (PES-HI) to the Enterprise Avaya WAN Soft Switch. PAC Team migrated 28 trunks and ported 29,500 numbers between vendors. Extensive testing was conducted with EMSS and the Enterprise Voice Team to ensure non-disruption of operations of EMSS's global critical customers. ETHOS - The DISA PAC PC41 voice and video team provides highly available voice and video capability to the INDOPACOM US forces, FVEYS allies, and coalition partners through technically innovative solutions that meet the mission on demand with a great success.

#### **OBSERVER PROGRAM DEBRIEFING TEAM**

NOAA, NMFS, Pacific Islands Regional Office



Michael Marsik, Derek Kuda, Morgan Miller, Rich Kupfer, John Peschon, Jamie Marchetti

Approved all 2019 Hawaii and American Samoa data well before the March 2020 deadline of the Longline Observer Database System (LODS) shutdown. Supported the database transition by reviewing new forms, and beta testing the new database, enabling a smooth transition into PIROPS. - As a result, end users were able to access the data earlier than anticipated which, in turn, allowed more time to complete mandated reports.

#### COMMAND DECK ENGAGEMENT TEAM

US Marine Corps Forces, Pacific

Nellie Arnold, Sarah Radigan, LaTrisha Granston, Joe

Sampson, Chuck Little

As the Service Component Command, U.S. Marine Corps Forces, Pacific receives hundreds of invitations each year to meet with delegates from the U.S. Government, ambassadors from foreign countries and leaders from external organizations (over 326 requests in FY19). The team includes the Commander's Secretary (Ms. Nellie Arnold), Protocol representatives (Ms. Radigan and Ms. Granston), the Strategic Engagements Officer (Mr. Joe Sampson) and the Deputy Director, Communication Strategy (Mr. Chuck Little). They flawlessly ensure all requests are identified, processed, and consolidated, allowing the Commander to assess engagement participation and ensure staff synchronization. Their efforts maximize efficiency and significantly contribute to the seamless transition from the planning stages to the overwhelming success in execution of all of the Commander's commitments. Additionally, the team's planning acumen and proficiency ensure performance accountability that significantly contribute to the Commander's decision making process. As a result, opportunities to strengthen relationships through engagements with partner agencies and nations are capitalized and the Marine Corps forces throughout the Pacific are best postured to succeed in the defense of our nation.



#### MILITARY PERSONNEL DIVISION

# Daniel K. Inouye, Defense POW/MIA Accounting Agency

Gary R. Satterwhite, MSG Shakeisha L. Cheeks, MSgt Nigelle R. Jack-James, YN1 Jay Ar Jack O. Idanan, Theresa L. Kolbe, Thompson J. Yokoyama

Expertly managed the entire Combined Federal Campaign for the Agency; 487 personnel contacted throughout all Directorates and raised \$37,000. Due to these excellent efforts of the Human Capital Directorate Team was awarded the 2019 Agency of the Year. Engineered a 100% manpower/position scrub of all 152 worldwide Agency Army billets. Diligently worked with Army Human Resources Command and Army G1 to ensure that the manning reflected the correct skillsets to ensure mission accomplishment in bringing our fallen soldiers home. Over 50 changes updated which have led to increased mission effectiveness. Instituted and created the first-ever Human Capital Records Plan. Archived and reviewed over 15,000 joint military files/records. The team ensured all documents were placed in the proper folders in accordance with records management standards. All files and documents are in 100% compliance with Secretary of Defense requirements as verified via a DoD inspection. Meticulous analysis and coordination with all joint service personnel commands ensured that the Agency was staffed at or above 95% for military personnel positions, which far exceeded all Military Departments' standards of 80%. Consistent follow-up and a can-do attitude by the team ensured all worldwide directorates were staffed to accomplish our honorable mission.



## SECTOR HONOLULU PREVENTION TEAM

#### Fourteenth Coast Guard District

Commander Jason DeWitz, Lieutenant Commander Eric Velez, Lieutenant Commander Alex Stachel, Lieutenant Kevin Ferroni, Lieutenant Kyle Burns, Lieutenant Jason Ortiz, Ensign James Nichols, Chief Warrant Officer James Gardner, Chief Warrant Officer Daniel Hager, Marine Science Technician First Class Scott Whited, Marine Science Technician Second Class Brett Reel, Marine Science Technician Second Class Laura Hadley, Marine Science Technician Third Class Michael Valentine, Marine Science Technician Third Class David Sellman, Special Agent Thomas Marin, Special Agent Corey Graham, Mr. Gregory Schultz

On July 8-19, the team conducted an inspection on the TOPAZ EXPRESS when information was passed alleging that the vessel was discharging oily waste overboard. Inspectors identified equipment that appeared to have oily residue, which expanded the inspection. At that time, investigators, pollution responders and criminal investigators were added to validate the accusations and if the actions were intentional. The diverse skillset that each member brought was vital to the case; completing 24 hours of interviews and collecting 70 pieces of evidence. A review of the logs and interviews showed that the vessel was compliant, but through persistence, the team uncovered video evidence of a transfer of oily waste to a tank that bypassed their pollution prevention system and discharged oil overboard. This piece of evidence was the turning point in the case. The team received three crewmembers' admissions to their role with this proof. The case was brought to the Department of Justice and as a result of the team's effort and water tight case package, the operator was fined \$1.75 million and their 32 vessels are required an environmental compliance plans to prevent similar occurrences.



## MECHANICAL SHOP GROUP NUCLEAR MANAGEMENT TEAM

# Pearl Harbor Naval Shipyard & Intermediate Maintenance Facility

Jason R. Cabasug, Kekoa B. Crowell, Dana A. Desilva, Kerry H. Ejima, Richard T. Espina-Bain, Eric K. Fong, Steve K. Ikeda, Ronald Y. Iwashita, Danton J. Kawakami, Richard G. Lapuente, Jerel K. Lee, Calvin T. Nakamoto, Ronald N Naumu Jr., Jerry M. Neumann Jr., Dane R. Noguchi, Gavin Y. Olsen, John S. Shirai, Barry A. Yamashiro

The Mechanical Shop Group's Nuclear Management team operated with a sole focus on supporting our shipyards ship maintenance responsibilities by developing and enhancing the capacity and capabilities of their personnel. This required the management team to lead and collaborate with a mindset centered on demonstrating vulnerability, humility, and empathy amongst the various production shops, departments, and project teams. Together they designed, tested, and introduced unorthodox/innovative approaches (i.e., new waterfront processes, training processes, tool design, and personnel development tactics) to meet mission readiness. As the teams' mindset matured; a culture of valuing people soon was established. Informal coaching and mentoring became a daily practice of not only their own personnel, but more importantly amongst all personnel that the management team touched. The efforts above delivered an 17% reduction in program radiation exposure and an 9% reduction in training duration. Total workforce proficiency and efficiency contributed to about 175 man-days to date and projected future savings of an additional 325 man-days.



#### **NCTAMS TEAM**

Navy Computer & Telecommunications Area Master Station Pacific

NCTAMS PAC provides secure and reliable, classified/unclassified, voice and messaging, video and data telecommunications to surface, subsurface, air and ground forces in support of Command, Control, Communications, Computer and Intelligence (C4I) for real-world operations and exercises to U.S. Naval, joint and coalition operating forces worldwide. The team handles issues across multiple services and sometimes throughout multiple days across 17 times zones, without skipping a beat. Teamwork ensures the highest level of service to multiple commands and agencies.



#### DISTRIBUTION MANAGEMENT OFFICE

#### Marine Corps Base Hawaii

CWO2 Juan C. Chinique, Officer in Charge, MSGT Ricardo Valentin, DMO Chief, SSGT Joseph A. Melendez Jr., SSGT Brandon A. Bond, SSGT Jacob M. Cox, SGT Heath O. Smith, SGT Markara Khath, SGT Emmanuel A. Alexisdumas, SGT Danny K. Ramirez, SGT Amanda H. Issa, SGT Deairra L. Harrington, SGT Ashleigh T. Eberhardt, PO2 Anton Kritsun, PO2 Nikita L. Mayo, PO2 Marie Leau, CPL Bradley M. Nixon, LSSN Kyrah Bryant, LCPL Klarissa J. Lopez, LCPL Elise A. Zesati, LCPL Caleb G. Wolfe, LCPL Jiajie Duan, PFC Jonathan A. Faustino, PFC Alfred T. Estrada, CIV John Akima, CIV Janis K. Poole, CIV Carol Higo, CIV Erlinda Sanchez, CIV William K. Sode

The S-4, Distribution Management Office (DMO) provided quality transportation and distribution support to more than 85,000 Marines, Sailors and civilians. In the past year, DMO provided services to 42 U.S. and allied detachments supporting the Warfighter in homeport, pre-deployment training, and forward deployed around the globe. The DMO had zero findings with noteworthy comments for best practices during the 2019 Field Supply and Maintenance Analysis Office Inspection. DMO successfully oversaw and approved all shipping payments in the Syncada system totaling \$6.45 million.



#### NRCS PACIFIC ISLANDS AREA TEAM

USDA, National Resources Conservation Services

In FY 19, with staff numbers the lowest in history, the 54 employees in PIA worked together, diligently, to obligate \$13,916,446.22, on 66,350.5 acres, under 237 contracts, helping NRCS meet national obligation targets. For PIA, this is an increase in obligation dollars of 48%, and an increase in acres contracted of 355%, over what was contracted in FY 18. Included in these numbers are the obligation of 31 CSP contracts, enhancing additional 1,884.2 acres, doubling participation in the program that historically saw little use. This work was accomplished under the oversight of three Assistant Directors for Programs (outgoing, acting, and new) over the course of the fiscal year.



#### **MATTHEW ABAZIA**

#### Navy Region Hawaii

Mr. Abazia has provided superior management and leadership of Navy Region Hawaii (NRH) Antiterrorism (AT) and Physical Security (PS) programs by working collaboratively with our installations to ensure mission accomplishment while meeting and exceeding Commander Navy Installations Command (CNIC) standards. He skillfully executed a successful Defense Threat Reduction Agency Mission Assurance visit to Joint Base Pearl Harbor-Hickam (JBPHH) ensuring every requirement was met during the assessment and in completing the post-assessment Flag Officer approved mitigation plans. His direct engagement with JBPHH Staff was key to a successful CNIC Final Evaluation Period (FEP) as AT and PS core programs scores significantly improved from 58% during their previous Command Assessment of Readiness and Training to 86% during FEP. Established himself as the leader of the OPNAV/ COMPACFLT high interest roll-out of the Navy's Counter-UAS capabilities ashore. He orchestrated numerous lines of effort to included interviewing Navy Reserve personnel for interim staffing, coordination of NAVAIR and contractor site visits, and ensured Naval Facilities Engineering Command actions maintained priority and monitored overarching system certifications. Additionally, he drafted a CONOP/ SOP for the use of hand held C-UAS devices and provides guidance on reporting, response, and command and control of C-UAS operations for all units on NRH installations. He has exceeded all expectations in the preparation and implementation of new operational standards for Counter-UAS, while simultaneously working to man, train and equip installations with these new capabilities to counter the UAS threat. He takes a leadership role and has a strong positive impact in every area and task he is assigned.



#### **RENEE AWANA**

#### U.S. Pacific Fleet

Renee Awana is the true definition of a remarkable leader and supervisor for United States Pacific Fleet and Human Resources Office - Hawaii, For FY19, she led the staffing team in exceeding the Pearl Harbor Navy Shipyard onboard hiring goal of 5886 for the first time in recent history. The execution and strategic recruitment for the PHNSY ensured the successful completion of two ships before the required deadline and propelled the PHNSY in to the new FY above the required goals and on track to meet FY20 mission requirements. Ms. Awana was instrumental in assisting the Shipyard in developing a plan of action to execute the Defense Industrial Base Direct Hiring Authority. Using the DIB DHA, she led the HRO to quickly revamp the local hiring process and reduce the hiring time for "quick win" positions. In addition to supporting the PHNSY, Ms. Awana successfully executing the new hiring plan under the SMRD manning increase for the HRO. With her dedication, the HRO was able to increase the HRO onboard strength by 20% within 6 months of approval to hire. Her exemplary performance is mirrored by her thoughtfulness, concern, and compassion for her staff members and the organization.



#### MICHAEL BITKER

Army 500th Military Intelligence Brigade—Theater

Led a multinational team to research, collect and publish timely and relevant information on one of Pacific Command's highest priority adversaries. - His team's products received high praise from the Deputy J2 United States Indo-Pacific Command, National Ground Intelligence Center and peers throughout the community. - He coordinated the Brigade's hosting of a three day bi-lateral exchange with a foreign partner. - Led his team in the successful preparation and execution of four bi-lateral exchanges with two foreign partners. - Stays current on tradecraft and facilitated the integration of new geospatial analysis methods into the organization's products.



#### **DARREN CARPENTER**

US Army Corps of Engineers, Pacific Ocean Division

Mr. Carpenter utilized his exceptional management and leadership skills to establish multiple advanced planning and design contracts while developing a stand-alone branch for the Homeland Defense Radar Hawaii (HDRH) program. This task was exceptionally difficult due to the high priority of the program with multiple sites considered for construction which had a variety of challenges. Using well-established relationships with District offices, he was able to utilize his outstanding communication skills to leverage additional resources and expediently move the program forward. His leadership and the positive work environment enticed several new employees to join the HDRH program team and allow the program to meet the stringent project timelines. He tirelessly communicated program milestones with key stakeholders while diligently informing the program sponsor, Missile Defense Agency, to troubleshoot complex problems, develop solutions, and meet customer requirements to keep the program on schedule.



#### **CLIFFORD CHEN**

#### U.S. Marine Corps Forces, Pacific

Mr. Chen's unwavering initiative, infectious enthusiasm, and mission oriented approach to his many responsibilities were instrumental in leading the day-to-day operations of 25 staff members to provide superior component level support to subordinate commands on both current and future aviation logistics issues. His exceptional technical skills and superior subject matter expertise were pivotal in providing input to operational plans within the Asia-Pacific region. His professionalism and experience over three decades of active duty and government service were the driving force in providing the Commander with accurate and clearly articulated policy advice required to improve maintenance management and the material condition of over 650 aircraft in 1st and 3d Marine Aircraft Wings. He repeatedly distinguished himself through his advice to the Assistant Chief of Staff, Aviation Logistics Division on aviation maintenance; flight hour execution; representation of Marine Forces Pacific to higher, adjacent, and joint headquarters, and across the Naval Aviation Enterprise; and support to subordinate organizations in order to ensure the combat readiness of the operating forces.



#### **UNIT MISAWA LS1 JOEL DAVIS**

Navy Munitions Command Pacific East Asia Division

Command LPO, he is my "go-to" first line leader who demonstrates uncompromising standards and leads Sailors. Supply LPO, responsible for the daily operations of the command's Supply Department by issuing, receiving and ordering all non-ordnance materials, while maintaining three OPTARS. - Streamlined the processes between NMCPAC EAD and five satellite commands, reducing administrative paperwork and internal requisition procedures. - Led my CMEO program and infused the highest standards of ethical and professional performance, attaining a 62% participation rate in the command's FY19 DEOCS survey, far exceeding the DOD average of 43%. - FCPO President, he spearheaded the establishment of the command's first FCPOA and was selected by his peers as the President. Led fundraising of \$700 that contributed to the command's Holiday Party. Dedicated 80 off duty hours as part of a cultural exchange program between U.S. and local Japanese families, strengthening the relationship between the U.S. and Japan.



#### **RON DEAN**

NOAA, NMFS, Pacific Islands Regional Office

Ron Dean supervises a branch of hard-working individuals in the Protected Resources Division. His team is particularly productive, eager and busy supporting the conservation of at-risk species. As a result, they keep Ron on his toes. In the past year, Ron and his team finished one highly controversial formal biological opinion, and three programmatic consultations that will streamline consultations for three different action agencies. Ron also had some incredible staffing issues this past year and had to: Exercise extreme flexibility with staff assignments Keep morale up in light of serious dwindling resources due to departures and serious illnesses Backfill and train contractors to fill short term gaps Screen and hire new staff All this while avoiding being a pinch point in agency decisions, and still he managed to provide a substantive review of more than 100 agency decision documents in 2019. Ron promotes a healthy workplace environment, and actively cultivates employee skill development, project success, and engagement. His supportive attitude, willingness to assist staff and leadership, makes him a strong candidate for the supervisor of the year.



#### **COL TIMOTHY FARR**

Daniel K. Inouye, Asia Pacific Center for Security Studies

Served as interim Director of APCSS's Human Resources Department during that Department's hiring gap. His leadership provided seamless HR support to 132 military and civilian personnel. Led APCSS-wide effort that created strategic objectives in support of the Center's revised strategic vision, mission, and goals. Result was 15 strategic objectives applied across DKI APCSS. Spearheaded the creation of three focus groups comprised of military and civilian personnel to address DKI APCSS' climate survey results. Result was 29 recommendations for Center improvement incorporated into DKI APCSS strategy. Led DKI APCSS first ever evaluation by the DoD IG with over 750 items reviewed, 5 major programs scrutinized. Skillfully oversees essential monetary, cyber, logistics, security, and admissions directly impacting OSD's strategy for a free and open Indo-Pacific.



#### **BENJAMIN FEGURGUR**

Navy Supply Fleet Logistics, Center Pearl Harbor

Led Quality Working Group discussions with senior Navy, Air Force, Army, and DLA stakeholders that developed a plan to remediate up to 16.8 million gallons off-spec jet fuel with a value of over \$61M. This major initiative will resolve a quality issue that has plagued the DoD fuels enterprise for more than 5 years. Ben was a driving force in crafting a blueprint involving hard science, rigorous controls, and all new innovative processes that will establish new procedures for DoD quality management.



#### KARIN GOFORTH

US Army Installation Command, Pacific Region

Ms. Goforth demonstrated exceptional leadership by fully empowering her staff, thus reaching mission objectives a consistent focus on efficiency, accountability and audit readiness. She motivated her team by recognizing outstanding performers and cross training new responsibilities to challenge team members and encourage passion and productivity. Her drive motivated her staff to seek continuous process improvement. She streamlined budgeting, support agreements, reimbursable, and internal control management while staying flexible and quickly adapting to ever changing environments. Ms. Goforth successfully led improvements in manpower by refining quarterly Contract Review Boards to ensure informed Command decision making and strengthened contracting capabilities.



#### **TIGER HESSION**

Defense Logistics Agency, Indo-Pacific

Mr. Hession has executed his duties in an exemplary and highly professional manner. Well respected by peers, subordinates, and seniors alike, he is a visionary leader who clearly demonstrates a level of operational and strategic thinking that provides USIN-DOPACIFIC J4 with valuable theater logistics options. He is invaluable providing sound counsel and producing executive-level products that clearly articulate the proper nesting of DLA capability within the National Defense and USINDOPACOM Strategy Framework. He routinely provides professional development and mentorship to several mid-level executives, employing his extraordinary technical acumen and vast experience to calmly and expertly guide personnel to positive results. His DLA Indo-Pacific Strategic Integration brief has laid the foundation that informs all senior leaders traveling through this Area of Responsibility and set the course for the DLA Indo-Pacific Dynamic Operating Plan. Mr. Hession's value to this organization cannot be overstated and he is well deserving of this recognition.



#### **SUSAN KUBO**

**USDA Natural Resources Conservation Services** 

Susan joined the USDA NRCS PIA team just over a year ago on a detailed position as the Assistant Director for Programs. After her detail ended, she accepted a newly-created position as the Assistant Director for Partnerships; this position was created with the intent to strengthen partner relations across the Pacific. Due to Susan's very strong work ethic and passion for excellence, she has excelled in every aspect of the new position. She understands the agency programs in depth; that understanding has proven strategic in building relationships with not only traditional partners, but building powerful relationships with new conservation partners. Since October 2019, Susan has also served as the Acting Assistant Director for Engineering; she's taken on additional duties of overseeing all the engineering work in the Pacific. She's managing 6 additional employees and directly overseeing all watershed and EWP projects. Her tenacious, "can-do" attitude has elevated PIA's ability to be a premier conservation agency in the Pacific. She's a tremendous asset to the agency and is a model employee for the federal government.



### **SMSGT JOSE LUZANILLA**

Defense Information Systems Agency Pacific, Regional Field Command

Defended DODIN ops; oversaw deployment of 2K fix actions & eradicated 3M state-sponsored/criminal cyber attacks DISA Pacific's Air Force Senior Enlisted Manager; mentored 17 SNCOs/29 Officers & NCOs--advised Commander & leadership on readiness & welfare Directed O&M of 20K communication links spanning 70 installations; connected 377K USINDOPACOM personnel & 36 nations in the area of operations Managed DISA Pacific's largest division; oversaw manning, 1.6K trouble tickets-ensured 99.9% uptime rate for \$7B DODIN Team focused leader! Championed awards program & secured recognition at group/wing levels for 18 members--set Joint Services up for success



#### **MARISELA QUINTAS**

Marine Corps Base Hawaii

Ms. Quintas served as Site Security Manager for Defense Biometrics Identification System (DBIDS) and spearheaded the new technology by training over 300 Marines and civilians in the process. She assisted in new Standard Operating Procedures for DBIDS for all law enforcement aboard the base and the installation access order and in the overseas operation and security of three separate law enforcement sensitive databases which processed over 5,000 personnel. She planned, coordinated, and executed over 35 New Arrival Orientation briefs for tenant units and installations personnel.



#### **IOHN REED**

Defense Logistics Agency, Energy East Pacific

Mr. John Reed is recognized for exceptional meritorious leadership as the DLA Energy Hawaii – East Pacific Region Management and Program Analyst. He is an exceptional team member who routinely conducts site assistance visits to train fuel terminal Quality Assurance Evaluators on how to properly utilize the Recurring Maintenance & Minor Repair Program to fully sustain/maintain their fuel facilities infrastructure. He's been the point man for our staff, always willingly to take time to teach proper fuel facilities operational practices which resulted in developing our team into well-diversified subject matter experts who are dedicated to provide outstanding customer support to the warfighters and whole of government customers within our Area of Responsibility. Through his efforts, we have the ability to anticipate, prioritize and resolve maintenance deficiency concerns before the end-to-end (E2E) energy supply chain is negatively impacted. His leadership efforts assisted to secure \$770K to develop a project at Wake Island that will save DLA upwards of \$1.7M a year for intermodal container rental fees.



#### **ED REGAN**

Daniel K. Inouye, Defense POW/MIA Accounting Agency West

Mr. Regan bolstered the Agency's training program initiatives! He expanded footprint across Agency and collaborated with Washington Headquarters Services and promoted numerous and widely varied courses to over 700 employees. Mr. Regan sought and garnered nominations to over 30 leadership development programs that better represented DPAA interests. He developed and authored a Leadership and Professional Development Program (LPDP) Policy Handbook which included a baseline listing of courses as well our very own Individual Development Plan (IDP) template, which will allow Agency members to highlight existing skills and competencies needed to grow workforce expertise and capabilities that aligned the competencies to our very diverse group of professions. He also saved the Agency over 1,900 labor-hours when he innovatively leveraged technology and drastically transformed changed the annual training to use virtual training methods.



#### **DANZIE RUFFIN**

Naval Computer and Telecommunications Area Master Station, Pacific

Mr. Ruffin provided unparalleled leadership, technical and program expertise to the successful execution of more than a hundred major projects, installations, and repairs across the Naval Network Enterprise (NNE), Pacific's most critical missions and systems. He distinguished himself through close-in mentorship, development, training and daily guidance to his team, and internal/external stakeholders. He is a uniquely capable project manager, juggling competing priorities, ensuring seamless integration of mission capabilities amid engineering and design complexity or challenging resource issues. Mr. Ruffin provided required rudder orders to every program lead bringing new systems or critical changes to NCTAMS PAC. He was an enormously effective representative of the command, interfacing with Flag and Senior Executive Service (SES) level seniors from numerous higher headquarters, ensuring clarity of message and prioritized focus on NNE Pacific challenges. Mr. Ruffin is a stalwart supporter of the U.S. Indo-Pacific Command warfighters. His superb professional ability, personal initiative, and loyal dedication to duty makes him NCTAMS PAC's Federal Manager of the Year.



#### **ANN SAKI-ELI**

Naval Facilities Engineering Command, Pacific

Ms. Saki-Eli demonstrated exceptional leadership and collaboration with the Capital Improvements and Guam Program Management Office to support the Command's initiatives such as increasing industry engagement, issuing draft RFPs for MILCON procurements and exploration of Early Contractor involvement during construction designs. For complex projects (i.e. work in Tinian and Japan), Ms. Saki-Eli developed innovative questionnaires issued through FedBizOps to obtain feedback from industry to assist NAVFAC Pacific with optimization of the acquisition strategy and technical project requirements. Ms. Saki-Eli's tireless work to partner with industry has resulted in reduced questions during project solicitation, reduced proposal due date extensions and reduced project changes post-award. mentored and trained eight interns during the year and guided her journey-level staff of contract specialists to execute the preaward requirements for the construction projects. Under Ms. Saki-Eli's leadership and guidance, \$1.3B high visibility projects were successfully awarded in 2019 which included the Guam Design Build Multiple Award Construction Contract (\$990M).



#### FELITO SAOIT

#### Fourteenth Coast Guard District

Mr. Saoit is cited for superior performance of duty thru 2019 while leading CEU Honolulu's Engineering Design & Construction Team in delivery of depot-level facilities maintenance to propel CG mission success. Demonstrating an impressive ability to ramp-up mission capacity without sacrificing quality, Mr. Saoit excelled while leading the seven-member team in designing and executing construction projects totaling \$7M during 2019; nearly double CEU's regular production level; all while experiencing 23% personnel turnover, and also while steadying project delivery thru the historic government shutdown. Notably, Mr. Saoit thrived while personally backfilling the vacant Facility Manager billet for 9 months by spearheading a new project delivery methodology with the Navy Seabees yielding \$300K savings. Additionally, he exhibited surpassing strategic planning & resource management skills while planning CEU's FY21 construction program with a new project prioritization model to place 'concrete on target' in support of operational CG Commanders' most critical facilities maintenance requirements.



#### **CLYDE SHINSATO**

Defense Logistics Agency Information Operations (J6) Indo-Pacific

Mr. Clyde Shinsato is nominated for the excellent job he does supporting his team and encouraging them to excel in their support to customer projects, enterprise technical requirements, resolving Network and Server disruptions, and implementing new technologies. Clyde can be counted on to quickly engage to resolve issues and has the technical knowhow to ensure customers experience minimal downtime. Clyde works diligently to remove roadblocks for his personnel so that they can successfully deliver customer projects on-time and within scope. As a Supervisor, Clyde is quick to acknowledge and recognize his team for their outstanding efforts. Clyde's dedication to his team, and commitment to the Warfighter reflects credit upon himself and the DLA team.



#### **LEANN SHIZUMA**

Pearl Harbor Naval Shipyard & Intermediate Maintenance Facility

Leeann Shizuma, the Nuclear Business Manager for PHNSY&IMF, empowered and challenged shipyard leaders and workforce to overcome difficult financial shortfalls and safeguarded the ability of the shipyard, a \$1 billion per year complex industrial activity, to accomplish its mission. As the Budget and Execution Control Board co-chair, she lead the shipyard through a difficult financial FY2019 in which the Commander, U.S. Pacific Fleet (CPF), had imposed a \$52M budget reduction. Throughout the fiscal year, she was able to orchestrate the mitigation of operational issues through negotiations with CPF on funding. She resolved difficult workload problems and drove successful solutions with a sense of urgency, mitigating the negative impact of rapidly changing workloads on shipyard operations while still supporting the Fleet's needs. She was instrumental in analyzing numerous new and changing ship maintenance requirements, expertly managing impact assessments, while preserving the goals of previously planned work.



#### **LCDR DUSTIN WILLIAMS**

US Indo-Pacific Command-Joint Interagency Task Force West

As JIATF-W's Task Force Representative to Australia, Canada, New Zealand, and France in the Pacific, LCDR Williams amplified relationships with strategic partners in one of the most consequential areas in the era of great power competition. He led an annual exercise involving seven countries and enhanced standardized information sharing processes to resolve coordination issues for counter-drug operations in the Indo-Pacific, enabling the seizure or disruption of 2.2MT of cocaine worth more than \$165 Million, and 913 Kilograms of liquid methamphetamines worth over \$17.3 Million. Based on such exceptional regional expertise and strategic thinking, LCDR Williams was selected to serve as a member of the USCG Evergreen V Core Team. In this capacity, he supported the USCG's Office of Emerging Policy, providing strategic foresight to the Coast Guard to operate in a future characterized by uncertainty. At the operational level, he led the newly developed weekly Operational Synchronization meetings- driving all Task Force activities. Bleeding "Semper Paratus", LCDR Williams consistently demonstrated commitment to the Coast Guard by organizing seven professional development events for CG officers across Oahu.



#### **JAMES AOKI**

US Army Corps of Engineers, Pacific Ocean Division

Mr. Aoki's conscientious and tireless work ethic on projects promotes a positive work environment in the structural engineering section of Honolulu District's Regional Engineering Center. A consummate leader, he's assumed additional work for those overloaded. He taught himself the MicroStation computer program to assist in project completion to ease an overwhelming workload in the Computer-Assisted Design branch and a short-staffed Technical Services section. He worked extended hours to ensure completion of project designs, reviews, and construction support caused by a staff shortage and condensed design schedule. As the point of contact for obtaining structural design analysis software, he learned the software approval and acquisition process and eliminated delays to maximize office productivity. His proficiency in MicroStation and the Revit 3D computer-aided design program enhanced the section's capability and streamlined the design production process. Mr. Aoki deployed as the District's Power Planning and Response Team mission manager responsible for managing temporary emergency power in the Commonwealth of the Northern Mariana Islands in response to Super Typhoon Yutu.



#### **LORRI BAKER**

Naval Computer & Telecommunications Area Master Station, Pacific

Ms. Lorri Baker expertly managed the \$48.7M Naval Computer Telecommunications Area Master Station, Pacific budget, from cradle to grave. She provides invaluable input to the annual Department of the Navy Budget, setting the foundation for each fiscal year. Her attention to detail and knowledge of the different missions within the Pacific ensured correct prioritization of scarce resources throughout Fiscal Year 2019. Oftentimes Ms. Baker went "above and beyond", working directly with contracting, facilities, the Government Credit Card Program Coordinator and purchasing agents, and supply logisticians to prevent issues. She collaborated with the knowledge management team to update the Command travel application. The newest features allowed Departmental and Command leadership to track and approve annual travel requirements. Ms. Baker's superb professional ability, personal initiative, and loyal dedication to duty reflected credit upon her and were in keeping with the highest traditions of the United States Naval Service.



#### **ROBIN BURRELL**

# Daniel K. Inouye, Asia Pacific Center for Security Studies

Displayed outstanding initiative by creating 12 unique alumni reports, far surpassing the requirement for two new reports Hawaii-based alumni, United Nations alumni, Pacific Islands Police Chiefs, Coast Guard, USARPAC, U.S. Navy, SEAS/FIPSS, Average # of women per country, Hawaii State Government report, Myanmar participant report, and Oceania report that allowed us to demonstrate the far-reaching impact of alumni in key positions throughout the region. Streamlined Admissions Share-Point folders and files and consolidated records from three separate drives for Admissions and Alumni records that resulted in more efficient and effective access, reducing time to gather and analyze data. She developed a new design for the alumni association display that was simpler, cost effective and a more eye-popping design that better showcased our alumni associations while reducing time by eliminating the manual uploading of photos. Robin initiated procedures for uploading positive and negative indicators into alumni records which provided a gauge that facilitates the process for analyzing whether alumni are worthy of inviting back to participate in workshops or courses. In addition, she developed and conducted a training program for all Admissions personnel on how to input a VIP indicator on distinguished alumni records which vastly improved our standards and procedures. She is a stellar team player who traveled to the GCMC for a counterterrorism workshop in Germany, supporting ten of our APCSS alumni participants which strengthened our relationships and connections with our Alumni. Helped the Alumni Division lead the Alumni Association workshop. Helped U.S. Embassies and alumni associations work together to better prepare Fellows for APCSS and to mentor and track alumni with their Fellows Projects. Already beginning to reap the benefits as more alumni are responding to surveys and more are completing Fellows Projects



#### **JOSEPH BUSTAMANTE**

Defense Information Systems Agency, Pacific Regional Field Command

Expertly led circuit acquisition to enable dedicated resources for DISA PAC's Intrusion Destruction System--ensured Risk Management Framework security compliance for Authority To Operate extension. -Managed network devices across DISA-PAC and its field offices ensuring uninterrupted availability and accessibility of network accessed capabilities. -Leveraged technical expertise for DISA HQ's Internet Protocol optimization project--successfully migrated field offices in Okinawa, Yokota, and Korea. - Isolated/resolved Ford Island's 2-week network outage--restored access to vital classified network resources for 160 customers. -Performed maintenance activities for Mission Assurance Local Area Network including updating software, applying Security Technical Implementation Guides and mitigating Assured Compliance Assessment Solution vulnerabilities improving security posture by 35%. -Fosters productive and cooperative working relationships by showing understanding, courtesy, tact, and politeness to all personnel, regardless of rank or position. -Active in the wellness program, inspires and encourages teammates to embrace a healthy lifestyle--currently training for a half marathon



#### **JUSTIN CARUSO**

#### Fourteenth Coast Guard District

Mr. Caruso is cited for superior technical proficiencies and a mission-oriented focus through 2019 while designing & directing six maintenance projects valued at \$5.7M to propel CG mission success across the 14th District. Guiding a diverse team of engineers and aviators, his most notable success was in designing & initiating the \$4.2M Air Station Barbers Point C-130 and H-65 Hangar fire suppression system upgrade from an antediluvian water deluge system to a state of the art High Expansion Foam system. The Engineer in Charge of CEU's biggest FY20 project, he aligned new configuration standards and modern fire codes to the 51-year-old hangar while re-envisioning the layout, functionality, and sequence of operation for the new system, all to ensure maximum fire protection & safety for the Air Station, its crew of 239 & its eight airframe complement. Mr. Caruso also excelled in other areas as CEU's Boiler & Pressure Vessel Program Manager, and document librarian manager where he marketed the requirements for and enabled the delivery of \$6.5M in FY22 maintenance projects, effectively.



#### **EMILY CRIGLER**

NOAA, NMFS, Pacific Islands Regional Office

Made extraordinary contributions to five international fisheries meetings in 2019, including all four sessions of the Western and Central Pacific Fisheries Commission (WCPFC) and its committees, providing unprecedented continuity for NOAA personnel. Progressed important US interests in the WCPFC and the North Pacific Fisheries Commission, fully attaining program objectives on: compliance schemes for international conservation measures, sea turtle bycatch mitigation, and shark bycatch mitigation. Demonstrated exceptionally good time management, particularly in successfully juggling her responsibilities while also picking up the duties of a colleague on extended leave, resulting in the effective use of manpower and government resources. Strengthened relationships with both foreign counterparts and domestic constituents, which helped achieve program objectives, contributed to the NOAA mission and enhanced the public image of government employees.



#### VERNESSA ENCARNACION

Defense Logistics Agency, Indo-Pacific

Ms. Vernessa Encarnacion is a Management Support Officer for Defense Logistics Agency (DLA) Indo-Pacific. During this period, Ms. Encarnacion worked tirelessly across the entire DLA Indo-Pacific enterprise in support of ~1400 employees dispersed amongst seven locations throughout this Area of Responsibility to ensure the Agency's mission of "Warfighter First" was achieved. During this time of high OPTEMP, she ensured strict compliance with agency policy as it applied to travel, budget, audit and personnel management. She is a recognized expert within our organization for all related Defense Travel System (DTS) topics and has masterfully analyzed countless DTS submissions to ensure audit readiness sustainment for the organization with a flawless track record. During a recent DLA Director's visit to the Indo-Pacific, she masterfully coordinated his entire itinerary, including several key leader engagements in Okinawa, mainland Japan, and South Korea that were executed flawlessly, in large part due to her planning and attention to detail. The trip was characterized by the DLA Director as "the smoothest and most productive" he has executed during his time as DLA



#### KEVIN "JAKE" GARCIA

Defense Logistics Agency, Information Operations (J6) Indo-Pacific

Mr. Kevin "Jake" Garcia provides exemplarily IT support for his customers as an IT Specialist at Yokosuka Naval Base, Japan. He demonstrates a high level of customer commitment and engagement that is noticed by our customer's leadership and is frequently commended for his outstanding support. In addition to his daily duties, Mr. Garcia is also doing an exemplary job as Alternate COMSEC Responsible Officer. His attention to detail directly resulted in our successful passing of both CY 2019 COMSEC inspections with zero findings. These are the only two inspections with zero findings we have ever received since taking over COMSEC duties. Mr. Garcia's dedication and commitment to the Warfighter reflects credit upon himself and the DLA J6 team.



#### **BRENDA GRABAN**

Navy Supply Fleet Logistics Center, Pearl Harbor

Brenda Graban, a Procurement Analyst, has been spearheading the creation of the acquisition portal "eReq" for PHNSY&IMF. In 2019, she made significant progress on the design and development of this technological tool that benefits not only the Logistics & Acquisitions Dept, but the shipyard as a whole. Several years in the making, eReq was launched in 2019 and streamlines contract preparation and management processes, increases visibility across stakeholders, utilizes automation, reduces error and redundancy, establishes controls, and simplifies tasks. She collaborated with various departments for their input and IT expertise, briefed command leaders, provided group and individualized training, and continues to implement improvements to the portal. Her efforts to centralize information and provide the ability to run queries and reports have contributed to an innovative resource unprecedented in the contracting community. eReq is openly accepted by users and found to be easy to use. Other departments are finding great value in this tool which has driven acquisition planning to a higher level of efficiency and productivity.



#### **KELLEY MANLEY**

Navy Munitions Command Pacific East Asia Division

Managed 38 Civilian employees' personnel actions to include Service Computation Dates, Length Of Service Awards, Leave and Family Medical Act submissions and inquiries, and Requests for Personnel Actions pertaining to employee and position data.

- Superb performance as the Commanding Officer's Representative for the Navy Family Accountability and Assessment System (NFAAS) for over 800 civilians, Navy, and dependent personnel. - ISIC Command Security Manager Assistant for 8 geographically dispersed Forward Deployed Naval Forces Commands consisting of over 350 personnel. - As Command Training Coordinator, scheduled, tracked and accounted for General Military and Civilian Training for over 350 personnel as well as Navy Training requirements for Navy Personnel Command. - Played a pivotal role in the Guam insourcing initiative for the conversion of a contracted workforce to the Federal Wage System and General Schedule employees for 70 new positions.



#### **JENNY MASUNUGA**

#### **US Pacific Fleet**

Ms. Masunaga contribution of exceptional service to her clients from Japan, to Hawaii, to the West Coast significantly improved the efficiency of US Pacific Fleet. She leveraged the use of high-end computer software not previously used Pacific Fleet to enable a small team to produce technical reviews faster and in much larger quantity. Ms. Masunaga's expertise in US-Japanese legal issues and federal personnel law improved the operations of the US Pacific Fleet by finding solutions that take into account cultural differences while never diminishing mission performance. A relentless mission-oriented role model, her guidance and behavior promote and enforce the federal goals of Equal Employment Opportunity. Through her persistent, enlightened, and good-spirited engagement she significantly contributes to competently and compassionately treatment of the federal workforce. Ms. Masunaga goes all out to ensure management is completely informed of all its options allowing decisive action. Her ability to offer multiple solutions greatly enhances the public image of the Pacific Fleet as a competent, caring, and effective public employer.



#### **LAURA NELSON**

**USDA Natural Resources Conservation Services** 

Laura did an outstanding job increasing the Kealakekua Field Office's mission delivery. She was able to plan and contract landscape-level projects worth over 2.5 million dollars—more than 50% of the field office total for FY19. This includes contracting to plant over 175,000 trees over 600 acres. Laura's outreach efforts helped grow her field office's applicants and contracts over 50% from 2018. From the Kona Coffee Expo and Hilo Cacao and Chocolate Festival to supporting the Palamanui Community College forest protection efforts to assisting DOFAW with scoping potential projects, she has shown the great potential of the federal government and NRCS to help our local community. In addition to all these achievements, Laura also volunteers as coordinator of the Director's Advisory Board, which strives to improve the quality of employee life in the NRCS-Pacific Islands Area. She has represented the field in the strategic planning process, surveyed staff about their work experience, and continued to develop an all-employee newsletter to improve communication across the Pacific Islands Area. DAB's efforts to improve workplace culture are creating positive change area-wide.



## **DIEDRE NISHIMURA-VIERA**

Navy Supply Fleet Logistics Center, Pearl Harbor

Ms. Deidre Nishimura-Veira is recognized for her exemplary performance in the award of a high visibility \$90M dollar bridge contract on 01 October 2019 for the Pacific Missile Range Facility (PMRF) Range Operations Support (ROS), Base Operations Support (ROS) contract in Barking Sands, Kauai, Hawaii. This contract ensured the continuation of mission critical support of the only range in the U.S to support multiple warfare mission areas; Antisubmarine Warfare, Air Warfare, Surface Warfare, Electronic Warfare, and Naval Surface Fire Support. The emergency bridge averted mission degradation, interruption, and mission failure directly affecting fleet readiness, training, inspections, and deployment certifications. Additionally, Ms. Nishimura-Veira overseas the administration of the \$850M PMRF contract. Upon the expiration of the 10-year procurement awarded in 2008 which resulted in over 655 awarded task orders, she was directly responsible for reconciliation and closeout of all the awarded task orders. An ongoing task that is equivalent to two full time equivalent employees, thus automatically producing a savings of \$175K to the government.



## ROBERT NORTON, JR.

**US Marine Corps Forces Pacific** 

Mr. Norton leads the integration of anti-terrorism program requirements into United States Marine Corps operations throughout the United States Indo-Pacific Command (INDOPACOM) area of responsibility (AOR) in accordance with the Commander, U.S. Marine Corps Forces, Pacific's (COMMARFORPAC) force protection mission. He identified the key protection shortfalls in existing plans and implemented required measures that affected not only planning requirements but execution of force flow for required force protection capabilities, therefore increasing the Commander's ability to meet his force protection mission should a contingency arise. He coordinated with Headquarters Marine Corps and provided subject matter expertise for the implementation of an automated service-wide foreign travel database used to aid in accountability and communicate threat and hazard warnings to travelers as necessary. Mr. Norton's superior administrative acumen and subject matter expertise was continually leveraged by counterparts within adjacent service components in support of complex force protection planning requirements for numerous events in various countries spread throughout the INDOPACOM AOR.



#### **RUSSELL OGDEN**

Defense Logistics Agency, Energy Pacific

Since January 2019, Mr. Ogden has been steadfast in his support to U.S. Marine Forces in Japan, exemplifying DLA's "Warfighter First" ethos. During this time, Mr. Ogden attended the initial, mid, and final planning conferences for Exercise NORTHERN VIPER, an important strategic bi-lateral exercise between Japan's Self Defense Force and the United States Marine Corps, in order to identify valid fuel requirements as early as possible in the planning cycle. Even though DLA Energy was unable to meet the initial requirements for this exercise due to the remote requirement locations, Russ continued developing courses of action for the exercise planners. His leadership and out of the box thinking during this effort led the identification of intermodal container transportation service providers to transport fuel to these remote exercise locations. Furthermore, Mr. Ogden identified a source of funding to pay for the transportation services through the USFJ Tilt Rotor Program, saving resources for the USMC. The anticipated results of this year-long effort was a successful bi-lateral USMC-JSDF exercise, and a viable solution for future NORTHERN VIPER exercises, supporting the USMC with the only cold-weather training ground in the Western Pacific! Additionally, this novel solution tested a proof of concept that had never been tried by DLA Energy in Japan and now allows for a new mode of transportation when distributing fuel in and around Japan. Mr. Ogden's efforts and ingenuity not only adds resiliency in the supply chain but shows his willingness to go above and beyond to support the Warfighter.



## **SGT RAUL PORRAS**

Marine Corps Base Hawaii

Sgt Porras was the Marine Corps Installations Command nominee for the Marine Corps Federal Contracting Acquisition Excellence Award in the Rising Star category. He worked quickly, expertly, and demonstrated a level of proficiency well beyond that expected of his current rank and grade by awarding eight contracts with a combined value of over \$1 million. In FY19, he processed 26 contract actions valued at over \$2.1 million and routinely filled in for the Procurement Chief (an E-7 billet) in his absence. He proactively provided training to others in the office to help increase proficiency and knowledge.



#### **STEVEN SHIMOKO**

## **US Indo-Pacific Command**

Assumed extra role of Linux/DNS administrator - Migrated 100+ windows servers from Win 2008 R2 to Win 2016 - Migrated SharePoint from 2010 to 2016 - Created centralized dash-boards and queries for parsing log data, reduced the parsing time from hours to seconds - Modernized the backup/restore capability for HQ INDOPACOM, annual savings of \$15k - Provided exceptional management of USINDOPACOM's Command Cyber Readiness Inspection preparation resulting in an "Excellent" rating - Aligned Subject Matter Expert visits to relevant projects, eliminating the need for additional support - Replaced aging VNX storage arrays with state of the art appliances, resulted in a savings of \$100K and a quadrupling of storage - Acting Section Chief - Centralized dashboards and queries for log data reduced the parsing time for admins from hours to seconds - New SharePoint 2016 environment aligned to INDO-PACOM user requirements - enhanced capability, faster performance and greater redundancy - Log data parsing reduced troubleshooting times and increased customer service - Showed great perseverance in addressing many unexpected technical issues, expertly pulled in resources



## **SHANE SIU**

Naval Facilities Engineering Command, Pacific

Formulated and pursued multiple initiatives to improve FEC CSPE operations across the NAVFAC enterprise during his first years as PAC CIO4. The control systems platform enclave (CSPE), a complex system architecture designed by LANT, is key to the CNIC/NAVFAC facility-related control system (FRCS) cybersecurity strategy. Reached out to FECs to understand challenges, engaged directly with key industry partner Cisco (leveraging expiring "maintenance credits" at no additional cost to the government), facilitated an independent review of the architecture, and provided recommendations to HQ and LANT. Participated in multiple CIO/PW stakeholder meetings at NAVFAC HI and performed on-site CSPE troubleshooting and instruction, which resulted in their first FRCS connections and increased confidence and trust between CIO and PW. Worked with Cisco on a CSPE training course for the NAVFAC enterprise and jointly delivered this training (rated "solid" by LANT) to FEC and EXWC personnel using the EXWC CSPE training environment (the first use of that environment). Secured \$18K in DAWDF to cover attendee travel costs.



### **PAULETTE UJIMORI**

Navy Region Hawaii

In her first year as the Commander, Navy Region Hawaii (CNRH) Facilities Investment PgM, Paulette overcame a steep learning significant improvements to the quality and robustness of the CNRH Military Construction (MILCON) and centrally managed Special Project programs for POM-22. Her extensive facility planning and program management expertise, and dedicated engagement with project proponents, stakeholders and subject matter experts, and Installation public works leaders and planners has been instrumental in qualifying our top 11 MILCON projects for | briefing to the CNIC POM-22 Shore Mission Integration Group (SMIG) Working Group (WG), nearly doubling what was briefed in POM-21. These projects valued at \$1.26B, span diverse requirements including Virginia-class submarine berth capacity, ordnance storage for Fleet ships and submarines, Fleet multi-platform training, force protection, telecom resiliency, INDOPACOM intelligence operations, and berthed ship wastewater collection services. As with the MILCON program, Paulette was instrumental in submitting 16 prioritized CNRH POM-22 Special Projects valued at \$693M for the briefing to the SMIG WG. Paulette led efforts to develop phasing strategies for restoring and modernizing the West Loch ammunition wharves and Pearl Harbor surface ship repair wharves critical to Fleet readiness to fight tonight. These strategies are essential to obtain complete and usable segments of these critical assets affordable within annual fiscal constraints. Paulette successfully managed the CNRH shore investment programs with minimal supervision, exceeding all expectations, demonstrating her indispensable value to our team, consistently striving to exceed goals and objectives through a strong work ethic, enthusiasm, and positive attitude. Her dedication to the mission, eagerness to pursue solutions for any issue, collaborative conduct, and persistence is highly commendable, exuding commitment to the mission of Navy Region Hawaii and CNIC.

### **GLENN VILLARMIA**

US Army 311th Signal Command, Theater

Mr. Villarmia greatly increased accuracy and throughput of contracting actions routed through the Automated Requirements System (ARTS). As the sole contract specialist within the G4, his keen eye and careful examination of actions ensure a consistent level of accuracy. He developed and distributed across the command an "ARTS, How to Guide" and thereby created a reasonable level of independence to solve contracting problems when they arise. Additionally, his approach to ARTS created accuracy standards that motivated units and sections within the command to better define their requirements, with minimal errors. Mr. Villarmia's efforts to synchronize with all stakeholders in the contracting process has led to a decrease in processing time and increased the velocity of ARTS packets. Additionally, he devoted time to train all ARTS operators to build user proficiency and selflessly made himself accessible to ARTS operators during and after duty hours. He routinely surged in support of emerging critical requirements. As a seasoned professional, he focused on the tasks at hand and mission execution. He consistently delivered sound decisions and execution while ensuring mission completion. 40



### **IOSEPH ALAN WALKER**

# Daniel K. Inouye, Defense POW/MIA Accounting Agency

Mr. Walker created the quarterly Agency Security Bulletin that met DoD standards for security training and education, and kept employees informed of any suspected or confirmed security issues and trends within the security realm. Mr. Walker increased productivity and readability of security processes when he proactively developed fillable forms to be utilized for in/out-processing and for indoctrination purposes. These forms streamlined security processes and increased efficiency. Mr. Walker established and managed the Agency's Insider Threat Program and integrated monitoring, analysis, reporting and responding to insider threats. Mr. Walker led the Threat Management Team and identified and developed ways to resolve problems or cope with issues that affected the accomplishment of DPAA goals and objectives. During FY19, his first year, Mr. Walker identified and corrected five critical security short falls throughout the Agency. Through his due diligence and perseverance, he coordinated with several internal and external organizations and corrected these short falls and brought Agency into compliance with DoD standards.



## **WILLIAM T. WALKER**

Immigration & Customs Enforcement, Homeland Security Investigations

CA Walker has been assigned to HSI Honolulu BEST since March of 2019. CA Walker brought a wealth of experience and knowledge with him and put that background to work immediately. CA Walker took the initiative and proactive measures to address contraband entering the State of Hawaii through the various private vessel shipping companies. CA Walker vetted shipping manifests to identify potential vehicles and containers containing contraband and worked with the shipping companies to arrange for detailed inspections of suspicious shipments. CA Walker is constantly looking for ways to assist the BEST by creating intelligence-based packages related to targets and businesses being investigated. CA Walker consistently thinks outside the box, is well versed in utilizing social media and other open-source databases to assist investigations. CA Walker is always available to assist agents, takes painstaking measures to ensure his work integrity and is a consummate team player.



## **AYAKO WATSUJI**

US Army Installation Management Command, Pacific

Ms. Ayako Watsuji used digital storytelling to tackle one of our Garrison Commander's top focus areas – "Tell Our Story!" Ms. Watsuji volunteered to tackle a complicated and high-visibility project, multiple video vignettes featuring garrison personnel in honor of Independence Day. American Forces Network was so impressed with her work that they asked her to create 60-second versions of the eight videos to be aired worldwide. Gaining Pentagon-level attention, those videos were featured on the Department of Defense Facebook page, reaching of over 1.6 million followers. Later, even the Chief of Staff of the Army, Gen. James C. McConville, retweeted one of her videos to his more than 75,000 followers.



## **NELSON WONG**

US Army 500th Military Intelligence Brigade-Theater

Nelson exemplifies what a technical government employee should strive to be. He adapted quickly to changing work conditions and quickly modified his contributions to meet the new environment. Nelson used modern information technology to migrate the brigade knowledge portal presence to an enterprise cloud-based solution more easily accessible to other government partners increasing our collaborative abilities. At the same time, he never forgot the essential tenants of security, particularly in regards to sensitive data, engineering a robust, auditable permission delegation model. Nelson's performance has been recognized by the two-star commander of U.S. Army Intelligence & Security Command for his work with a major brigade event. Additionally, Nelson was selected to share his knowledge and best practices with a sister brigade in Italy. I can think of no finer example of a government civil servant.



#### **KATHLEEN ABILLE**

US Army Corps of Engineers, Pacific Ocean Division

Kathleen Abille provided exceptional operational improvements for the District's Programs & Project Management Division (PPMD) and the District while filling multiple responsibilities. She created a new District personnel in-processing guide, providing specific instructions for establishing computer accounts, obtaining Common Access Cards, coordinating with the USACE Chief Information Officer/G6 (CIO/G6) to set up computer workstations, obtaining government travel cards, and entering employee timecard data. As the PPMD government property hand receipt holder, she completed 100% inventories for the PPMD Programs Branch and PPMD branch chiefs as well as issued sub-hand receipts for new personnel. Following the stringent rules and processes as a Government Purchase Card holder, she kept meticulous records and solely coordinated the CIO/G6 mandated refresh purchase of more than 60 PPMD laptop computers. During this evolution she submitted the transition tickets and ensured a spare laptop was available to avoid employee "downtime." In addition to her daily duties Kathleen also redesigned the District's recruiting brochure for use at career fairs and outreach events.



### **DINA DELAPENA**

Pearl Harbor Naval Shipyard & Intermediate Maintenance Facility

Dina Delapena, an Office Automation Assistant, is an integral part of Surface Ship Operations at PHNSY & IMF. Her infectious enthusiasm and never-ending drive to succeed is evident in all aspects of her work. She performs a variety of tasks including the review for accuracy of over 300 base access (DBIDS) requests each month and the preparation of ship access letters for contractors working on all of the surface ships homeported in Pearl Harbor, Hawaii. The acceptance rate for these DBIDs by Joint Base Pearl Harbor Hickam Pass and ID Office is over 99%. Her contribution to improved operations resulted in significant savings and helped to minimize disruption in the work conducted on surface ships by contractors.



#### MARYANNE ELISARA

**USDA Natural Resource Conservation Services** 

Maryanne Elisara serves several critical roles for the NRCS in the Pacific Islands Area. She is the PIA primary timekeeper for employees time and attendance, she conducts all payment reviews prior to issuing payments to producers, she conducts second level reviews for all contract obligations, and she is responsible for supplying administrative support for the American Samoa Field Office. The quality, quantity, and the timeliness of the work which Maryanne performs exceeds expectations. Her excellent work ethic improves the customer service that NRCS provides by allowing us to make timely payment and obligations to our producers.



## YN2 DESMOND HOUSTON

Navy Munitions Command Pacific East Asia Division

Acting Administration Leading Chief Petty Officer (LCPO) during an unexpected absence of the incumbent Administration LCPO. Provided technical administrative support to the Immediate Superior in Command (ISIC) Commander and Staff for a division of 650 military, civilian, and contractor personnel, filling two critical billets in an undermanned Echelon 3 Staff assignment. - As the lead Command Pay and Personnel Administrator (CPPA) at the ISIC and Unit Pearl Harbor, his resourcefulness and dedication to mission success ensured all Pay/Personnel transactions totaling \$96,000 in pay entitlements were submitted accurately and ahead of schedule with 100 percent precision. - As the Combined Federal Campaign (CFC) program manager, his planning and execution efforts resulted in raising \$1,000 for NMCPAC EAD and \$1.3 million for Hawaii Pacific CFC.



## **EBONY JOHNSON-BECKFORD**

Daniel K. Inouye, Asia-Pacific Center for Security Studies

Ms. Ebony Beckford-Johnson has performed with admirable distinction as educational technician with the College of Security Studies. Her individual initiative, professionalism and acumen added great value to eight executive courses and 12 workshop events that educated, connected and empowered more than 1,000 U.S. and international Fellows. Her impeccable, timely execution of administration and logistics enabled event management teams and academic leads to focus on developing and delivering academic content. Ms. Beckford-Johnson's effective time management and attention to detail coupled with her initiative to volunteer for challenging tasks made every event she facilitated more impactful and more successful in its execution. Atop all her impressive contributions to our academic programs, Ms. Beckford-Johnson enthusiastically dedicated her talent and time to helping her teammates both informally and formally as an active contributor to the Kokua Hui non-profit employee association.



## **KALE RAMBOYON**

Navy Supply Fleet Logistics Center, Pearl Harbor

Kale Ramboyon is a rising star in the federal workforce. He consistently performs far beyond the expectations for an entry-level transportation assistant. Within weeks of onboarding, he took over responsibilities for booking One-Time-Orders (OTO), a job previously worked by a GS-7. His quick mastery of the most complex booking process resulted in TRANSCOM Pacific commending Mr. Ramboyon's for his positive effect on the processing of OTOs and an overall improvement in the program. Kale is a proven innovator and champion of reform. Using his experiences as a new employee, he took initiative and developed a new hire training program, revising Standard Operating Procedures (SOPs) and reference guides. He incorporated screenshots, how-to guides, FAQs, and the location of reference material resulting in quicker training of new and existing employees. His efforts changed the way the Shipment Management department on-boards new personnel. Mr. Ramboyon is a superior performer assisting 1,414 customer calls and booking 2,359 household goods shipments. Despite being the junior person on the team, he steps up to lead when the supervisor is unavailable. His leadership potential resulted in his selection and graduation from the FLCPH Leadership program.



#### SGT TIANA M. RASCO

US Marine Corps Forces, Pacific

Sgt Rascoe's administrative knowledge and organizational skills allowed her to develop inbound and outbound procedures and automated systems to manage the military manpower across MFP. These streamlined processes significantly reduced the amount of time and man-hours required to maintain, extract and reconcile manpower data; her efforts directly impacted the quality of manpower support provided to over 80,000 Marines, Sailors, Civilians, and contractors (customers). - Developed the method and means to consolidate and track requests to modify/update how the organizations' human resources are structured to meet mission requirements. - She is committed to excellence by ensuring every customer receives timely and efficient support, every time. - Assigned as the Terminal Area Security Officer, a billet usually held by a more senior member, she effectively served as a customer service helpdesk in support of dozens of customers not only within MFP but several external govt agencies across Oahu to include U.S. Pacific Command, Defense Personnel Accountability Agency, Special Operations Command-Pacific, and Joint Inter-Agency Task Force-West.



### **JUSTINE RIVERA**

Navy Region Hawaii

Going above and beyond, Ms. Rivera played an integral part in the Commander, Navy Installation Final Evaluation Problem. Her contributions as the interim Installation Training Officer directly resulted in the installation earning a score of 85% and being the first Joint Installation to pass this evaluation in its first attempt. In preparation for this event, Ms. Rivera led a training team consisting of two Senior Chiefs, 36 Sailors in the rank of E6 and below, and ten Department of the Navy Instructors in conducting 144 Anti-Terrorism and Force Protection training evolutions for 450 Naval Security Forces personnel. Her efforts prepared the force for success and made a lasting impact on the installation and on those Sailors she has trained and mentored.



## **MELISSA RODRIGUEZ-JOSEPH**

Marine Corps Base Hawaii

Ms. Rodriguez-Joseph took over a failing impound system and updated over 160 vehicle records resulting in an increase in the Provost Marshal's Office (PMO) ability to impound and hold vehicles during unit deployments. She volunteered as the Fire Warden and Safety Officer, resulting in an increase in unit safety and updated all current Standard Operating Procedures and equipment. She created, implemented, and managed a new vehicle tracking system for all personnel assigned to the installation, which helped prevent the abandonment of vehicles, and resulted in a noticeable decrease in abandoned vehicles.



### **MYRA YAMAMOTO**

Naval Computer & Telecommunications Area Master Station, Pacific

Ms. Myra Yamamoto proactively and independently learned the Standard Accounting and Budgeting Reporting System (SABRS), the new Navy accounting system. Her ability to research and troubleshoot unique system errors made her the "go-to" person to conduct outreach with our subordinate sites. Ms. Yamamoto was responsible for clearing 85% of both Naval Telecommunication Station (NCTS), Guam and Naval Computer and Telecommunications Area Master Station, Pacific's Detachment Puget Sound's Unmatched Disbursements/Interface error transactions. Ms. Yamamoto assisted NCTS Guam with working their Obligation Validation and Review (OVR) reporting, which entailed tracking down points of contact and reaching out to various activities to request billing and obligation balance status on 55 prior-year funding documents within a 3-week period. She diligently and tediously reconciled the Daily Optar Log for NCTAMSPAC, vital for the Budget Execution and monitoring of fund balances at fiscal year-end. Ms. Yamamoto's superb professional ability, personal initiative, and loyal dedication to duty reflected credit upon her and were in keeping with the highest traditions of the United States Naval Service



## **JAZMIN YOKOTA**

**US Pacific Fleet** 

Jazmine Yokota has revamped the HRO internal business processes to improve the efficiency of our services. Within six months in the position, Jazmine was able to identify bottle-necks in the onboarding process for new hires. She quickly streamlined the preemployment paperwork required for internal employees to reduce the delay for obtaining a new employee CAC ID card, new NMCI email, and systems access to the five required HR systems. With her innovative problem solving, the time for new employees to be completely up and running in the office has been reduced to less than 10 business days, a 50% reduction from the time it was taking before her arrival. Jazmine also took on the additional workloads of managing the IT assets and tracking of hardware and software needs within the office. She has cataloged and documented all the assets in the HRO and provided needs analysis for the future software needs of the HRO. Jazmine was also instrumental in the recent renovation of the HRO to accommodate the growth of personnel. She scheduled the onsite contractor inspections, visits, and monitored the performance of the contract workers to ensure compliance with our statement of work.

## Employee of the Year: Trades & Crafts



## RICHARD LAU, JR.

Pearl Harbor Naval Shipyard & Intermediate Maintenance Facility

Richard Lau, a Work Leader and the only qualified LEAN green belt in the Temporary Services Shop, has been instrumental in developing a 2-year initiative to complete a 5S LEAN project of every section of the shop. Utilizing 6 apprentices, 1 other work leader, and 2 helpers while mentoring a green belt under instruction, Mr. Lau lead the completion of the 1st phase of the project involving the Locker and Sheet Metal Section. Results include the elimination of 5 of 11 steps in the process and a reduction in vent duct fabrication time from 52 minutes down to 31 minutes. Travel distance during fabrication was reduced from 1786 to 198 feet. Mr. Lau is currently helping the green belt under instruction accomplish her first lean event in the shop's air hose section, helping to get her one step closer to being the second qualified green beli employee in the shop. Mr. Lau also provides daily oversight of ongoing work in the shop to ensure that the work is performed safely, efficiently, with first-time quality, while taking the time to mentor the new apprentices.



## **MATTHEW "KIMO" LLANOS**

### Fourteenth Coast Guard District

Over the past year Mr. Llanos, single handedly fulfilled all Industrial Production Facility Honolulu's electrical maintenance requirements. Normally a two electrician shop, he overcame a 311 day position gap to provide uninterrupted customer support. He led a 26 day rewiring effort for three Coast Guard owned homes in Kauai. This project, which included all new wiring, upgraded circuit breakers, outlets, switches, and junction boxes resolved numerous code violations, improved load capacity and restored electrical safety to these aging facilities. He systematically replaced Wailupe community housing lighting with LEDs and renewed 325 feet of electrical conduit, wiring, and deck lights around the Admirals Quarters. He assisted electrical engineers locate replacements for seven aging transformers resulting in the installation of ultra-efficient low loss units at Base Honolulu, Air Station Barbers Point and Sector Guam, saving the government approximately \$22K annually. Despite the increased workload, Mr. Llanos regularly found time to develop Active Duty Electrician Mates in the areas of ship and shore-side electrical systems. He was sought out for advice by four Product Lines and local Engineering Petty Officers, providing the best possible service to our customers. Finally his commitment, professionalism, performance, and quality of work are a true force multiplier for the Central Pacific Coast Guard.

## Employee of the Year: Trades & Crafts



### SSGT. BRIAN MILLER

Defense Information Systems Agency, Pacific Regional Field Command

Authored first-ever Quality Assurance fundamentals course; decreased training time by 50% and doubled assigned QA evaluators. Expertly provided technical leadership, management, and guidance to six Pacific FCOs and 145 subordinate DoDIN sites. Hand-selected by HQ DISA to lead five high visibility CONUS Performance Evaluations; validated operations and provided training to site personnel. Fully committed to success; demonstrated the ability to take charge, complete challenging tasks and set the example for others. Led 62 commissioning actions supporting PES-K Phase I implementations; commissioned 1.7 Tbps of transport bandwidth--delivered unprecedented capability/capacity to USFK Warfighters. Agency motivator! Motivates individuals through confident guidance and keen mentorship



#### UNIT SASEBO HIKARU MOKUO

Navy Munitions Command Pacific East Asia Division

An exceptional professional with 37 years of technical experience in ordnance handling. He is the subject matter expert (spanning 26 commands) in Sasebo for heavy equipment operations. - Passes his knowledge forward through training sessions for less experienced personnel, and is the formal technical authority within the command to qualify/certify heavy equipment operations. - Safely executed the movement for 4,064 short tons of ammunition that supported the missions of 46 ships. This included complex lifts at sea involving high-risk category ordnance. He completed more than 7,000 crane lifts during 33 anchorage operations, and ensured zero mishaps during CY 2019. - He completed the loading and unloading of USN and USMC ordnance assets during 248 over-the-road truck shipments. This ensured 60 Marine Corps units could execute their mission in the Pacific theater. - Mr. Mokuo was a key player behind NMCPAC EAD Unit Sasebo's successful 2019 Navy Crane Center Audit and 2019 Explosive Safety Inspection.

## Employee of the Year: Trades & Crafts



### **KALSON PARINAS**

## Marine Corps Base Hawaii

Mr. Parinas is knowledgeable in all operations of the Ammunition Supply Point (ASP), he utilizes his experience in training the junior Marines in all aspects of explosives transport and handling. He trained almost every Marine to qualify for their five ton explosives operator's license or permit. He was instrumental in the ASP's preparation and success during the 2019 Explosive Safety Inspection receiving a grade of pass and had a 100% inventory accuracy. He provided support to the ASP customers during explosives issue and turn-in requests, totaling 385 line items, valued at \$16.2 million.



#### DARYL H. OSHIRO

Navy Supply Fleet Logistics Center, Pearl

Daryl Oshiro has shown a can do attitude and continually supported the mission without hesitation. He has shined as a lead in-checker for the CDF, was the first to offer any woodworking training to his new onboard co-working peers to include TDY units (433rd and 452nd) that visited for their annual training. Assisted with Shipping out a last minute: generator/2 adapters (143lbs) for two aircraft down for maintenance trouble shooting at Anderson AFB, Guam. The aircraft needed these parts to accomplish MARFORPAC tasking and complete their Transpacific flight from Subic Bay, Philippines to MCBH Kaneohe Bay. Supported the Marine Medium Tiltrotor Squadron 268 from MCBH Kaneohe Bay, HI. Lead In-checker for the CDF for the 15Wg/154Wg to support Resilient Typhoon. Processed 15 increments totaling 72,676 lbs. of cargo. Key role in training a total of 16 TMO personnel in woodworking skills for direct job performance duties, presented with coin. Major role in blocking and bracing the code 430 ATAC cargo totaling 270 items; 22.5 T, 450 man hours, material cost of \$47,743.67. Assisted w/detailed processing of 6 pcs; totaling 29T for Real World Deployment to Mountain Home AFB.



### TGST JUSTIN STANLEY

## Navy Region Hawaii

Technical Sergeant Justin Stanley distinguished himself by outstanding service as Commander's Executive Assistant, Public Works Department, Navy Facilities Engineering Command, Joint Base Pearl Harbor-Hickam. In this capacity, Sergeant Stanley drove administrative support for 1100 Airmen, Sailors, and civilians while overseeing 42 construction projects valued at \$37M. Additionally, Sergeant Stanley was selected as the team lead for fire department operations in a Joint International Exercise. There he managed more than 600 hours of training to include Emergency Medical Services, Aircraft Rescue Fire Fighting and Structural operations for 54 firefighters, Sergeant Stanley is always seeking opportunities to develop and grow his personnel. This leadership trait was validated when he became the President of the Squadron's 5/6 private organization. As President, he led Professional Development Seminars and two promotion boards. His leadership enabled three members to be promoted ahead of schedule and two members selected for Officer Training School. Sergeant Stanley's mentoring led directly to one of his subordinates being selected as 2019 Navy Region Hawaii, Military Firefighter of the year.



## **BELINDA ADCOCK**

Pearl Harbor Naval Shipyard & Intermediate Maintenance Facility

Belinda Adcock, a Naval Architect, is an invaluable asset in the Pearl City community. She volunteers 4-20 hours a week to coach the Road Scholar for Highlands Intermediate (HIS) and Palisades Elementary (PE) Science Olympiad (SciOly) teams. She assisted with testing at Pearl City High School (PCHS) on Saturdays during tournaments, analyzed test scores for 23 events each for HIS and PCHS to manage team composition, kept score for HIS and PCHS Invitationals and Leeward Region Scioly Tournaments, chaperoned the PCHS teams at National Science Olympiad, and procured aloha wear for the Parade of States. Her drive, determination, and perseverance have helped HIS win the state Scioly tournament and compete in nationals in the last 5 years. PCHS steadily progresses, culminating in their first-ever state Scioly tournament win in 2019. In addition, she, as the treasurer for the PCHS Project Graduation 2019 Committee, organized fundraisers, planned and executed the Project Grad event within budget and tracked participation for 200+ volunteers. For the PCHS Band, she organized fundraisers, prepared food and, for football games, assisted with uniforms, candy leis, and chaperoning.



## **CRYSTAL BROOKOVER**

Marine Corps Base Hawaii

Ms. Brookover manages Volunteer Hawaii and participates almost every weekend in various non-profit events such as the Oahu Society for the Prevention of Cruelty to Animals pet adoption events. She provides expert guidance to the staff and makes well-thought out decisions. She designed and created a comprehensive base map that identified central check-in and check-out points for newly assigned members of Marine Corps Base Hawaii which effectively reduced time spent traveling from one point to the next, and which reduced the time military members spent away from their units.



### TSGT ALICIA CLARK

Daniel K. Inouye, Asia Pacific Center for Security Studies

TSgt Clark is wholeheartedly community minded, as a Youth Coach for Joint Base Pearl Harbor Hickam Flag Football; as a volunteer for the USAF NCOA marathon run for over 100 runners; as a continued volunteer with Special Olympics Hawaii assisting with advertising of events, helping with the awards program afterwards, and helping organize and run three events – two separate Track/field and a bowling event. She also served as the command's CFC Coordinator.



## **KRISTOPHER DUNG**

### **US Pacific Fleet**

Kris Dung is the Executive Director for Never Quit Dreaming (NQD), a non-profit organization that provides recreational activities and experiences for special needs youth living in Hawaii. In 2019, under the direction and leadership of Kris, NQD offered three non-competitive sports programs for this community - Soccer, Baseball, and Basketball. When sports are in season, you will find Kris on the field and court coaching the fundamentals of each sport. Kris mentored four University of Hawaii (UH) students, who conducted a 120-hour internship with NOD. The interns learned how non-profits operate and how NQD conducts business, Kris guided them through a grant writing process, which the interns applied and awarded a grant for their Basketball program. NQD sponsored special events throughout the year. In June, families were able to attend Kualoa Ranch, known for their scenic surroundings in movies like Jurassic Park and Godzilla. In July, NQD held a private event at the Bishop Museum for families to explore the Hawaiian artifacts and LEGO display. Kris also worked with a local theater to provide two sensory-friendly movie experiences for children with sensitivity to lights and sounds.



## **CAPT JAMILA EVANS**

Defense Information Systems Agency, Pacific Regional Field Command

Hawaii Chapter Young AFCEAN Government Vice President, hosted monthly luncheons with the local community recognized students and military leaders in cyber and intelligence professions. Presented 36 awards over the past year, won the 2019 Emerging Leader Award for AFCEA International. - Served as the Protocol lead, hosted Admiral Philip Davidson, U.S. Indo-Pacific Commander, keynote speaker for the opening ceremony of the 34th annual TechNet Indo-Pacific Conference. The conference defined the USINDOPACOM Commander priorities in the cyber domain to the youth, federal, local government and industry. - Dedicated member of Lambda Chi Omega Chapter, Alpha Kappa Alpha Sorority, Inc.--mentored and supported youth in the community by sponsoring 13 young women in the Miss Fashionetta Pageant, and awarding three scholarships in the amount two thousand dollars each. Assisted 55 students at local high schools through the college application process and financial aid workshop. - Worked with the Hawaii Susan G. Komen Race for the Cure—team collected/donated over \$2K for the local Susan G. Komen Chapter. Team recognized as the top team for Hawaii



## **JILL FICKE-BEATON**

**USDA** National Resources Conservation Services

Jill Ficke-Beaton serves as the District Conservationist for the NRCS Kahului Field Office and the Acting District Conservationist for the Hoolehua Field Office. Jill just can't say no to a good cause. She currently serves as the Hawaii Cattlemen's Association Secretar-y/Treasurer, Hawaii 4-H Livestock Association Livestock Judge Coordinator, Society of Range Management Awards Committee Member, and is President-elect for the Society for Range Management, California Pacific Section. She is also a member of the Hawaii Sheep and Goat Association, Hawaii Farm Bureau, Hawaii Wildfire Organization, and supports events such as Taste of the Hawaiian Range, Real Beef by Real Cowboys, and the Hawaii Grazing Lands Coalition educational workshops. Jill has spent countless hours providing outreach and fundraising for these organizations and the communities in which she lives. Two of her favorite projects are the Koai'a Corridor Forest Restoration Project, a two-mile riparian corridor to provide sanctuary for beautiful native trees and interpretive trails for locals and visitors, and helping develop reservoirs for livestock, wildlife, and wildfire management on the upper slopes of Mauna Kea.



#### ANTHONY LYNCH

Navy Region Hawaii

Mr. Lynch has dedicated himself, his time and his resources to support causes, which support and promote recovery and quality of life for disabled veterans and disabled citizens in the State of Hawaii. As a volunteer with the Wounded Warrior Project he founded a support group and acts as a Peer Mentor to assist combat veterans with adjusting to a peacetime exist events from 1 January to 31 December 2019. His dedication and enthusiasm for helping Wounded Warriors and nce. He works with the One More Wave organization to help disabled veterans regain confidence and joy through surf therapy, and continues this work with non-veterans through the Access Surf organization. Mr. Lynch spent countless hours and dollars to support these programs and non-veteran disabled persons on their road to full recovery has had a beneficial and lasting effect on the Hawaii Wounded Warrior and disabled community.



### **BONNIE MENDEZ**

Naval Supply Fleet Logistics Center, Pearl Harbor

Bonnie Mendez goes above and beyond her federal duties and directly impacts the military community around her. Ms. Mendez is a leader in the Army's Soldier Family Readiness Group (SFRG) program that provides an avenue of mutual support and assistance and a network of communication among the soldiers, family members, chain of command, and community. She contributed countless hours planning, coordinating, and implementing holiday extravaganzas, fundraising events, and social events to improve the morale of military families. Acting as an SFRG Key Caller, she is responsible for communicating with family members and handling crisis calls as required. As a Care Team member, she offers emotional support and practical assistance to family members of injured and fallen soldiers. Beyond Ms. Mendez's significant contributions to the families of service members, she donated funds and volunteered time to special programs providing the school with supplies and clothing for impoverished children, and supported holiday event/ Ms. Mendez's noteworthy contributions to the community at Schofield Barracks, Fort Shafter and the larger local community greatly reflect what it means to "Give Back". Her efforts reach out across all facets of the community and impact the families and individuals most in need.



### **KEVIN NAKAMOTO**

Naval Facilities Engineering Command

Performed exceptional community service, volunteering countless hours to nonprofit organizations: Structural Engineers Association of HI (SEAOH) and the American Council of Engineering Companies of HI (ACECH). Served as President in 2019 and VP in 2018. SEAOH advances the arts and science of structural engineering, promoting the honor and dignity of the profession. Served as Liaison to the HI Department of Education. ACECH enhances the business climate and promotes the engineers, surveyors and industry specialists.



## ET1 ALFREDO PERALTA

US Coast Guard, Fourteenth District

ET1 Peralta has volunteered 55 hours of personal time to support Merizo Elementary and Southern High School's beautification and restoration projects. Notably, he organized a Gardening Club initiative to provide local students with an additional avenue of learning and development. ET1 Peralta worked in partnership with a local non-profit organization to install new playground equipment for the students of Merizo Elementary replacing broken and rusted equipment; generating over \$1000 in savings. A charismatic leader with a keen interest in development of Guam's future leaders, ET1 Peralta provided one-on-one mentorship and guidance to numerous school students through coaching of sports activities, mentorship, and leadership development. A strong servant-leader, ET1 Peralta was an active participant and facilitator in Merizo Elementary's Start and End of Year Field Day and Carnival; organizing games and learning activities for the students. Finally, to commemorate Guam's rich legacy of military service, ET1 Peralta participated in multiple military appreciation events including a Memorial Day event at Merizo School, and a Veterans Day Flag Raising at the Guam Legislatures Office



#### KIMBERLY ARRISON-URBAN

### Fourteenth Coast Guard District

Ms. Kimberly Arrison-Urban manages the District 14 MIDPAC Regional COMSEC Office. Her office includes 4 issuing Local Elements and 5 using Local Elements, with over 700 COMSEC items within her inventory. Ms. Arrison-Urban values ongoing learning and growth in the field, she consistently provides relevant, up to date COMSEC material support, guidance and training. Her very approachable and enthusiastic demeanor enables Local Element lead users/issuers to come to her with questions and concerns with ease. Even if coming to her means that they are putting themselves or their commands on report for potentially violating National Security Protocols. Managing electronic Key Management Infrastructure (KMI) requires knowing how to perform highly technical and often confusing procedures that are required to be performed error free. Ms. Arrison-Urban does this but effortlessly mentors both junior and senior members in KMI. In just over a year of being hired, she has turned around a spiraling negative trend in the District and created a positive environment where members want to join, learn and perform.



### **JESSICA BRUNTY**

US Army Corps of Engineers, Pacific Ocean Division

Ms. Brunty selflessly provides guidance and mentorship to District Department of the Army interns, PATHWAYS interns, hydrologic and hydraulic (H&H) engineers, and the Civil Works project inspectors. She developed training which enhanced the interns' understanding of the Civil Works Technical branch (ECT) while providing productive reports to the section during their professional development rotations. As the senior H&H engineer and to enhance successful execution of the ECT mission, Ms. Brunty provided expert-level training to employees of all levels in the use of numerical models of the Hydrologic Engineering Center (HEC) River Analysis System and HEC Hydrologic Modeling System. Her unique ability to develop the professional skills of ECT branch and other personnel has resulted in the newly-trained staff's ability to produce required modeling deliverables for their assigned projects. She effectively balanced an increased workload while maintaining the training program when the other H&H engineer departed the organization without a replacement.



#### **DEON CANYON**

Daniel K. Inouye Asia-Pacific Center for Security Studies

Dr. Deon Canyon distinguished himself as a superb and exceptionally dedicated mentor throughout the award period. On his own initiative, Dr. Canyon helped his peers develop, integrate and implement over a dozen practical exercises in three in-resident courses. In the process, he mentored his peer faculty members on the concept and application of a powerful educational technique and significantly enhanced the education of over 250 international Fellows. One of the practical exercises was rated as the top activity in the entire 5-week course. Additionally, although a relatively new faculty mentor himself, Dr. Canyon actively mentored his peers to develop professional goals and to cultivate new skills to fill the Center's gaps in educational fields, areas of emphasis and specialties. As a result, his peers gained skills, direction and capacity to more effectively contribute to the organization's mission.



# UNIT GUAM GMC RICHARD CARLSEN

Navy Munitions Command Pacific East Asia Division

Displays genuine concern for his Sailors by leading, coaching, directing and mentoring them toward success. Builds a bond of trust by following through on his commitments, providing a safe environment for open discussions, and always keeps the Sailor's best interests at the forefront. Objective, fair, and diplomatic in his feedback and guidance with regards to his Sailor's performance pertaining to Command standards to meet mission success. Has earned the respect and admiration of seniors and subordinates alike by providing sage counsel and invaluable advice to all he encounters. A positive role model who leads by example through honor, courage and commitment.



#### KRISTA GRAHAM

NOAA, NMFS, Pacific Islands Regional Office

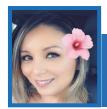
Krista Graham is a model mentor. Krista likes helping others and it shows, as exemplified through several formal and informal experiences in 2019. Krista has been actively working to build her mentoring and facilitation skills through Toastmasters, and it has paid off. In April 2019, Krista assisted in facilitating a nationally important workshop to advance the conservation of sharks. This led to another event where Krista was the primary facilitator for a similar workshop on the East Coast in November 2019. Krista's effective coaching also included: Several Google Suite trainings (for entire teams and for individuals) to assist in improving the use of organizational tools; Provided Gmail training for all PIRO staff; Supported and trained staff with 508 Compliance; Provided time and energy to facilitating regional staff engagement in employee morale and networking opportunities (PIEA) Krista understands the value of a healthy workplace environment, and actively cultivates employee skill development, project success, and workplace engagement. Her positive attitude, meticulous organizational skills, and willingness to devote time and energy to others is unparalleled.



## **TSGT BRYAN HORVATH**

Defense Information Systems Agency, Pacific Regional Field Command

Built a trusting relationship within work center. By maintaining both a keen technical knowledge along with strong emotional intelligence, he has developed strong relationships with everyone to include his leadership who has entrusted him with developing new processes and advising both them and peers on improving productivity within the work center. - Always looking to help others, both in a professional and personal capacity. Skillful at creating an environment where everyone feels comfortable bringing issues up without fear of judgment, and advice given is taken seriously due to mutual respect. - With over 10 years of experience working in Information Technology support, he has developed a breadth of knowledge along with a skill for imparting successful training on newer technicians. By coupling patience with individually tailored consideration, he consistently brings out the best in the people around him.



#### STACIE M.S. KOGA

Pearl Harbor Naval Shipyard & Intermediate Maintenance Facility

Stacie Koga, a Management Analyst and the lead for the personnel/staffing section of the Shipyard's Administrative Support Divison utilizes previous work experience, lessons learned, best practices, and also personal life experiences to reinforce employee responsibility and accountability, completed staff work, and first-time quality. She dedicates her time to ensure that the staff receives the proper training and tools needed to be successful and is able to define the bigger picture to enable situational awareness and promote efficiencies. She has successfully led a motivated team of "green" individuals and raise their level of expertise to make their skillsets highly desired throughout the Shipyard. Several members of the team have moved on to higher-level positions which are attributed to her dedication to sharing her knowledge and mentor employees. She has focused efforts on process consistency and alignment to Shipyard goals which resulted in the hiring of 88% of all new hires that came onboard in CY2019 and contributed to meeting the Shipyard's end-strength hiring goals for a 3rd consecutive year- a rare accomplishment.



### CPL ROBYN M. LEBUFFE

Marine Corps Base Hawaii

Cpl LeBuffe expanded the Drug Education for Youth (DEFY) Program by 20% while assuming this collateral duty during the DEFY Local Program Coordinator, Operations Coordinator, and DBIDS Services Supervisor experienced an unexpected long term absence of the DEFY Program Coordinator. Successfully organized, managed, and provided all logistical support for an eight day non-residential DEFY summer leadership camp. She led and organized 10 monthly mentoring classes for 28 DEFY youth participants for program year 2019-2020. Her leadership of the DEFY program led to increased parental involvement and reduced youth program attrition by 40%.



#### RALPH LUCA

Naval Facilities Engineering Command, Pacific

As the NAVFAC Pacific Emerging Leader Program (ELP) Coordinator for 14 cadre members, Mr. Ralph Luca demonstrated extraordinary commitment and effectiveness as a mentor. Mr. Luca's in-depth view of leadership development were pivotal in developing, leading, and mentoring NAVFAC Pacific's future leaders. Mr. Luca was always willing to share his experience and knowledge to find career related information and exposure to various professional resources, opportunities, and networks. As a trustworthy mentor, he has provided both emotional and moral support and encouragement through career related counseling and coaching. During the ELP meetings, he mentored his cadre in building coalitions, broadening their range of thinking and innovated problem solving, empowering and leading teams, sharpen interpersonal skills, and a commitment to self-development. Outside of weekly meetings, his desire to help others encompasses an open-door policy which allows cadre members to seek guidance needed to accomplish tasks beyond their program requirements. Mr. Luca epitomizes servant leadership and a master mentor by sharing his wisdom and inspires others to become the best in their profession.



## PHEBE PASOQUEN-AMODO

Navy Region Hawaii

Ms. Pasoquen-Amodo is a one-person Regional Training & Performance Specialist supporting over 1,700 NAF and APF employees in the N9 programs within CNRH and the two (2) CNRH installations, JBPPH and PMRF. In this role, she identifies high caliber supervisors and leaders and interests and persuades them to become trained facilitators and coaches for formal training courses, allowing these valuable training opportunities to be conducted locally to the maximum benefit of the CNRH NO workforce and ultimately the customer base. In CY 2019, she personally coordinated a CNIC-sponsored "train the trainer" course that resulted in eight (8) new fully qualified facilitators prepared to deliver Achieve Global courses across CNRH. It required a tremendously positive and enthusiastic presence to convince new managers and leaders to get certified, and her ongoing effective coaching, counseling and mentoring of the now thirteen (13) strong pool of Achieve Global facilitators ensures they remain motivated and inspired to continue to offer these critical training opportunities. She demonstrated superb networking skills in identifying candidates, provided time and strong support during the training phase, and continually coaches, cajoles, provides positive feedback and encouragement, to keep these facilitators motivated and excited to deliver high quality learning experiences year round. As the result of her mentoring efforts with facilitators, during CY 2019, over 36 individual training courses were offered within CNRH, running from four (4) hours to five (5) days, and with over 1,200 employees completing training. In addition, she runs the monthly NAF New Employee Orientation, where she personally coordinates and mentors speakers and attendees, and where, through personal networking with JBPHH Departments, her efforts have allowed hundreds of non-N9 civilian personnel to receive SAPR-C, Initial Security and Safety Briefings, saving their own leadership teams countless hours of work.



#### **EDWARD K. TOTE**

Navy Supply Fleet Logistics Center, Pearl Harbor

A gifted mentor who was singularly responsible for the training and development of six new Fuel Distribution System Workers obtaining 56 new qualifications. His efforts were directly aligned to the Hickam Airfield fuels team's readiness in support of 15th Wing objectives. He led a Tuesday night men's mentoring session in his local community that dealt with relationship issues, anger management, and family and coworker relationships for 6-10 men 18 and up. He also participated in a Thursday night ministry planning session for at-risk community members to schedule weekly outings to include camping trips, gun range safety, and hiking trips.



## **MATT WALKER**

USDA Natural Resources Conservation Services

Matt served a 120-day detail to PIA as Acting Assistant Director for Technology in FY 19. His knowledge and experience as the State Resource Conservationist in Tennessee, easy-going manner, and genuine interest in people garnered him the respect of PIA staff. During his detail, Matt established rapport with and provided support and encouragement for the Ecological Sciences staff. Post-detail, Matt formally mentors Michael Constantinides as he transitions from State Forester to Assistant Director for Technology. Matt coached Michael through transition of the workload and identification of workload needs and priorities and provided guidance on managing tasks, workload, personnel and training. Matt initiated recurring meetings with Michael and been available to Michael for assistance on an as-requested basis. Matt encourages Michael to network with other States' Resource Conservationists, and networks with Michael, freely sharing information and resources. Matt's support, coaching, counseling and efforts have helped Michael focus his goals, expand his potential, and build on his strengths, making his transition to the AD for Technology more manageable.

## Mahalo Nui Loa for the Generous Sponsorship from

# Face your future with confidence knowing you've planned ahead to protect it.

No matter where you are in your career, consider including the Federal Long Term Care Insurance Program (FLTCIP) as part of your financial plan.

Designed specifically for the federal family, the FLTCIP may be a smart way to help protect your savings and assets and remain financially independent should you ever need long term care. Plus, as part of your federal benefits, your qualified relatives are eligible to apply for FLTCIP coverage, even if you don't.

#### Plan ahead today

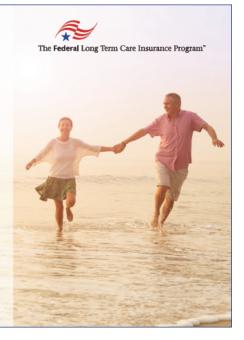
1-800-LTC-FEDS (1-800-582-3337) TTY 1-800-843-3557 LTCFEDS.com

The Federal Long Term Care Insurance Program is sponsored by the U.S. Office of Personnel Management, insured by John Hancock Life & Health Insurance Company, and administered by Long Term Care Partners, LLC.

FLTCIP20361











www.LTCFEDS.com





# Kaiser Permanente Page